

THE FILER EXPERIENCE

Revision History

Version	Date	Description of Change(s)	Author
1.0	12 Nov 2018	Initial Version	Lou Alicegary
1.1	14 Dec 2018	Incorporating SCAO feedback	Lou Alicegary
1.2	12 Apr 2019	Updating Glossary	Lou Alicegary
1.3	4 Sept 2019	Updating screen shots and information	Andrea Colen
1.4	10 Sept 2019	Incorporating SCAO feedback	Andrea Colen
1.5	12 Sept 2019	Incorporating SCAO feedback	Andrea Colen
1.6	30 Sept 2019	Incorporating SCAO feedback	Andrea Colen
1.7	28 June 2020	Adding Add Parties features	Andrea Colen
1.8	18 Aug 2020	Incorporating SCAO feedback	Andrea Colen
1.9	29 Dec 2020	Updating Add Party information	Andrea Colen
2.0	16 Jan 2021	Incorporating SCAO feedback	Andrea Colen
2.0	11 May 2021	Updating Remaining changes in Functionality	Marci Steiger
2.1	17 May 2021	Incorporating SCAO feedback	Marci Steiger
2.2	18 May 2021	Incorporating SCAO feedback	Marci Steiger
2.3	11 July 2021	Adding CC to filers feature	Andrea Colen
2.4	10 June 2022	Adding Advanced Search	Jesse Schultz
2.5	10 June 2022	Incorporating SCAO feedback	Jesse Schultz



Table of Contents

1.	Introduction	3
2.	MiFILE Account Registration	5
3.	Logging into MiFILE	9
4.	Navigating MiFILE	11
5.	Connections	13
Re	questing a Connection	
Aco	cepting Connection Requests	20
Rei	moving Connections	22
6.	Setting Up a Payment Account	23
7.	Notification Settings	26
8.	Case Initiation	30
Cir	rcuit Court Case Types	32
Dis	strict Court Case Types	32
Pro	obate Court Case Types	33
9.	Uploading Filings	39
10.	Saving an In-Progress Bundle	42
11.	Filer Submits Payment	43
12.	Fee Waivers/Exemptions	45
13.	Viewing Your Filing History	48
14.	Searching for a Case	56
15.	Submitting Filings to an Existing Case	60
16.	Associating Party or Attorney to Current User	63
17.	Adding New Parties to Existing Cases	65
18.	Adding New Attorneys to Existing Cases	72
18.	Service Recipients	79
20.	Marking a Bundle for Service	
21.	Connected Filings	
22.	Prepaid Filings	
	r repara r mrgs	07

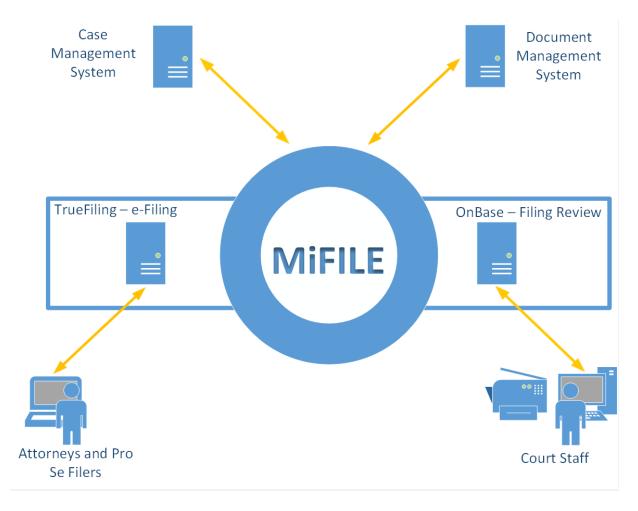


23.	Notification Settings	39
Glossa	ry of Terms	91



1. Introduction

A primary goal of the MiFILE initiative is to make filing into court cases easier and more accessible to attorneys and the general public. The MiFILE solution consists of two major software components: the TrueFiling e-Filing platform and the OnBase Filing Review component for court staff.



<u>TrueFiling</u> is a web-based e-filing and e-service solution for attorneys, firm staff, court reporters, and pro se (self-represented) filers.

- It provides an intuitive user interface where filers can electronically file documents for an existing case or initiate a new case.
- Using an Internet-connected computer instead of filing paper copies at the clerk's office results in increased efficiency and accuracy.

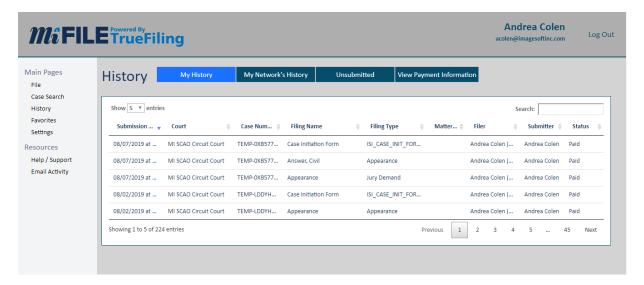


The **OnBase Filing Review** component of MiFILE enables **court staff** to electronically accept, route, and act on filings.

- Both MiFILE components (OnBase and TrueFiling) integrate directly with the electronic document management system (DMS) and the case management system (CMS) at the clerk's office.
- For courts that do not currently have an on-premise DMS, the MiFILE solution provides
 an optional <u>Cloud DMS</u> solution for conveniently accessing filed documents and case
 records directly from within OnBase, where filing review is already done.

To summarize:

TrueFiling is the part of the system with which the filers and attorneys interact.



• **OnBase** is the part of the system with which the **court staff** interact.

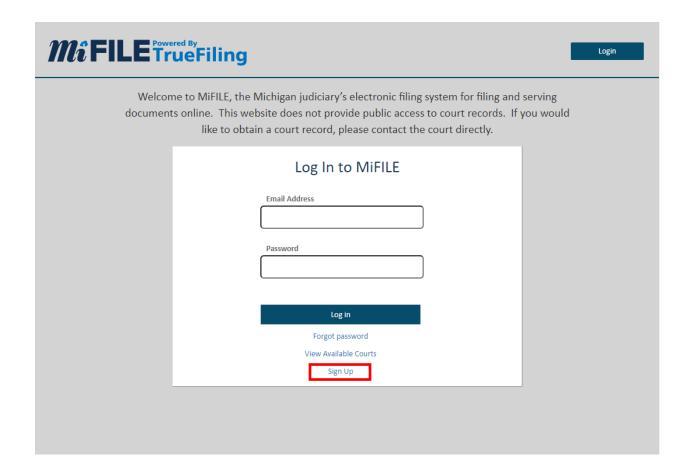




2. MiFILE Account Registration

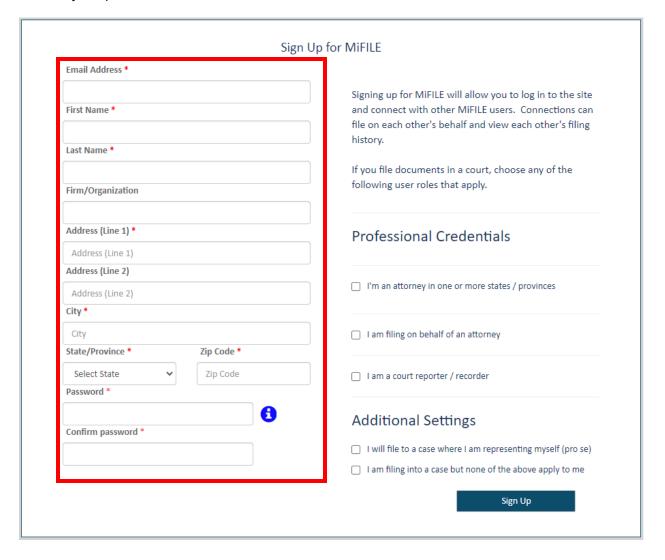
Creating a filer account in MiFILE is simple.

- Navigate to the MiFILE webpage, https://mifile.courts.michigan.gov/
- Click the Sign-Up link.





Provide your personal information.



Note: The email address is your unique username – you may only have one account per email address. This email address CANNOT be changed within MiFILE.

Set your password; your MiFILE password must be at least eight characters, no more than twenty characters, have at least one lower case letter, have at least one upper case letter, have at least one numeral and have at least one symbol.



Password *		
Confirm password *		
Confirm password *		7

Password Requirements:

- At least one lower case letter [a-z]
- At least one upper case letter [A-Z]
- At least one numeral [0-9]
- At least one symbol [!@#^&*()+_,{}?-]
- Minimum 8 characters
- · Maximum 20 characters

Select your Professional Credential and the Additional Settings that apply. Multiple roles can be chosen (or none). If you select either the court reporter or attorney roles, you will be required to enter your court reporter or bar number; these numbers are not validated by the system, any validation will need to be done manually by a clerk. Attorneys may provide bar numbers from multiple states by clicking the Add State button.

Signing up for MiFILE will allow you to log in to the site and connect with other MiFILE users. Connections can file on each other's behalf and view each other's filing history.
If you file documents in a court, choose any of the following user roles that apply.
Professional Credentials
☐ I'm an attorney in one or more states / provinces
☐ I am filing on behalf of an attorney
☐ I am a court reporter / recorder
Additional Settings
☐ I will file to a case where I am representing myself (pro se)
☐ I am filing into a case but none of the above apply to me



The selections made above will not determine if you will become a service recipient on a case. Service recipients are determined by court settings. To become a service recipient on a case, you must be added to the case through the case initiation process, by submitting an add party/add counsel form, or by the clerk making edits of the case participants from filings submitted.

Once you complete the MiFILE registration, an email will be sent asking you to confirm that you created an account. Click the Confirm Now button in the email. You will be redirected to MiFILE to log in.

Final step...

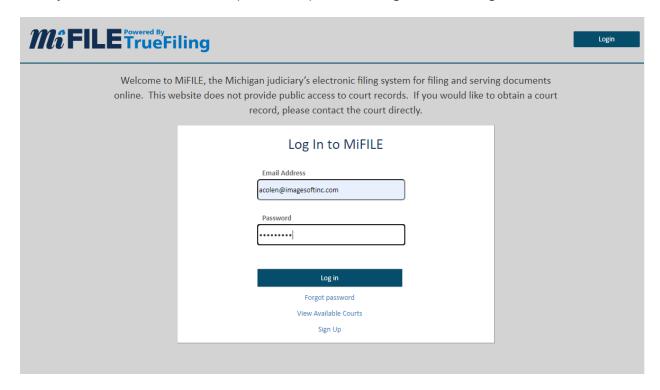
Confirm your email address to complete your TrueFiling account. Simply click the button below.

Confirm now

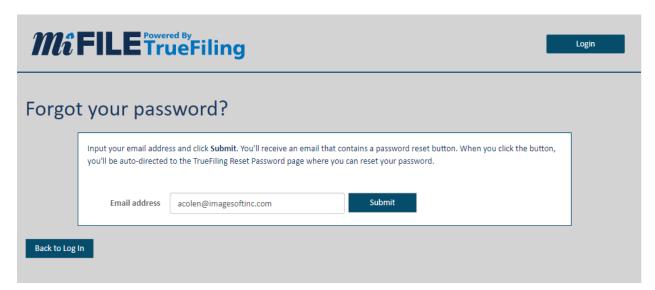


3. Logging into MiFILE

Enter your email address and the password specified at registration to log in.



If you have forgotten your password, click the Forgot Password link, and a screen like the one shown below will be displayed. Enter your email address and click submit. A password reset link will be sent to your email.

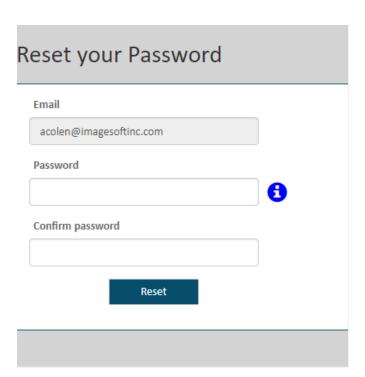




Open the email and click the Reset Password button to change your password. This will redirect you to MiFILE.



Your email address should be prepopulated. Enter your NEW password twice and then click Reset. You will receive an on-screen confirmation of the password change and automatically be logged into MiFILE.



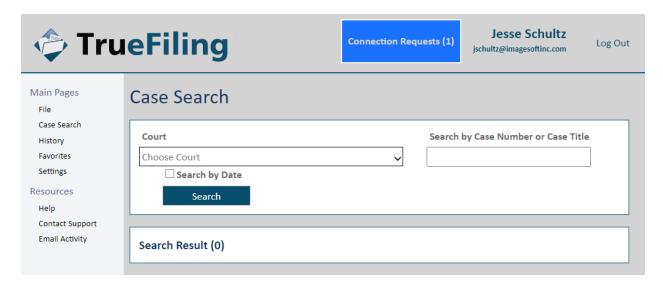
Reset password confirmation.

Your password has been reset. You have been logged in.



4. Navigating MiFILE

Once you have logged into MiFILE, you will see a view resembling the following:



The Header Bar displays notifications (e.g., Connection Requests), the active user's information, and the Log Out button. The Navigation Pane is where most of the system's features are found.

On the left side of the screen is the Navigation Pane. The following menu options are available:

- **File**: Filers can initiate a case or submit filings to an existing case.
- **Case Search**: Filers go here to search for cases where they can view case information, add themselves as a party or attorney on the case, and view filing details.
- **History**: Filers may go here to view payment receipts for previous filings, copies of filings they have submitted, and the status of any filings currently being processed by the court.
- **Favorites**: Filers can maintain a list of "favorite" cases for easy access in the system.
- **Settings**: Filers can update contact information, view / update / remove information regarding Connections, update payment account information and configure notifications.
- Help: MiFILE has an incredible help section, including videos to assist end users getting acquainted with the system.
- **Support**: Email and phone number for contacting the TrueFiling Support team.
- **Email Activity**: If a filer thinks emails from MiFILE are being blocked, they can test this capability from the Email Activity page.



On the right side of the screen, once you have selected a court, you will see the Court Information Panel that contains court specific notifications, information, and links.



5. Connections

Connections provide a way for users to easily share filing and payment information with other MiFILE users in their network. The most common scenario for utilizing connections is within a law firm. Often, legal assistants will be submitting filings on behalf of an attorney.

Connections will have access to payment information, so users must be vigilant about only connecting with users to whom they wish to grant this level of access. However, any user can *receive* and accept a connection request.

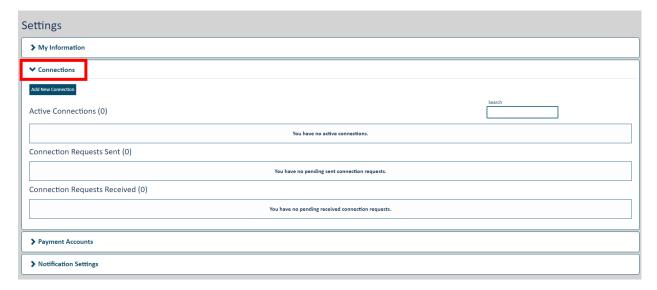
Connections will not make the connected user a service recipient on a case. Example: If a staff person for an attorney wants to be copied on MiFILE e-mails for the attorney on whose behalf they file, the attorney they are connected to must select them for e-service using the E-Copy Service feature. See Notification Settings for details.

To request a connection to another user, navigate to "Settings" within the navigation pane to the left.





From the Settings screen, open the "Connections" panel.



The connections panel will show you accepted/active connections you currently have, outstanding connection requests you have out to other users, and connection requests you have received.

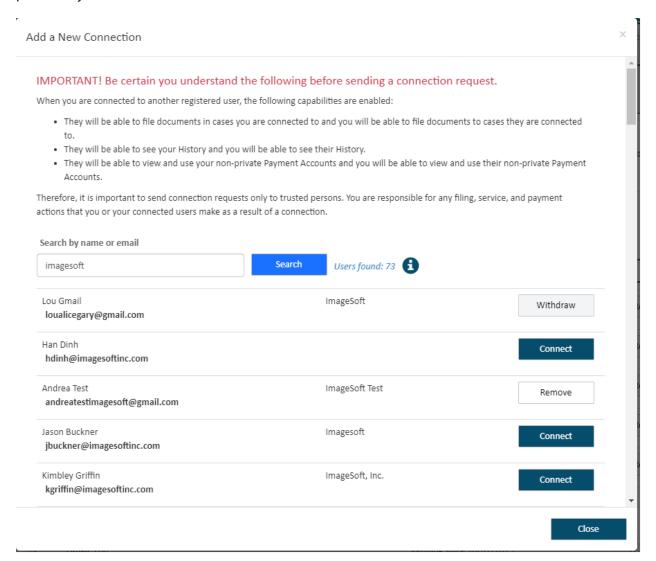
Requesting a Connection

If you wish to request a connection with another user, you can do so by clicking the "Add New Connection" button.



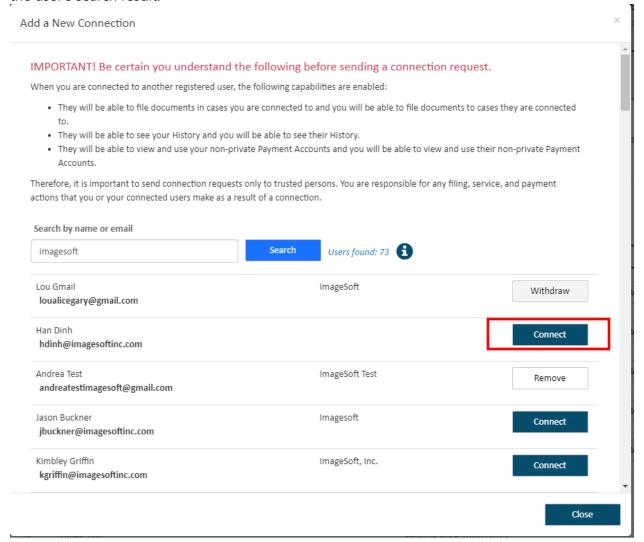


A popup will be displayed allowing you to search for any matching users with whom you potentially wish to connect.



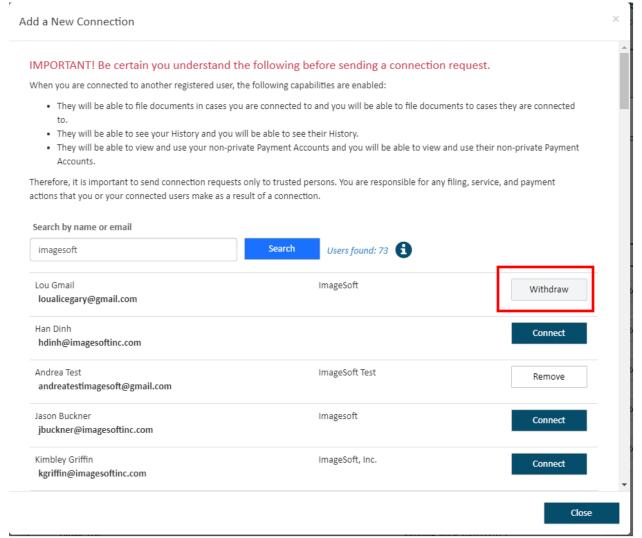


To request a connection to one or more users that are returned, click the connect button next to the user's search result.



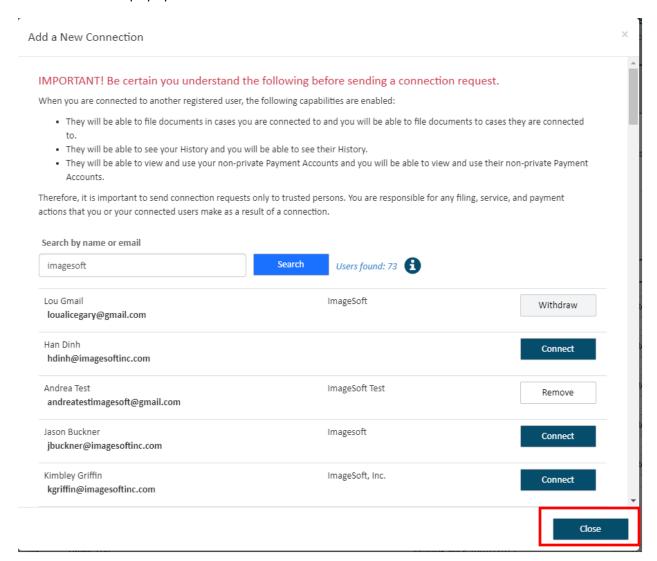


Once the request has been made, the "Connect" button will turn into a "Withdraw" button indicating that the request is pending. To withdraw a connection request, simply click the "Withdraw" button.



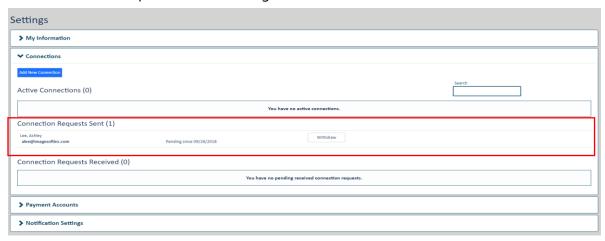


When you are finished with your connection requests, click the "Close" button to close the Add New Connection popup.





If you have requested any connections, you will now see these connection requests listed under the "Connection Requests Sent" heading.



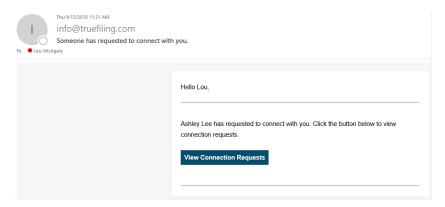


Accepting Connection Requests

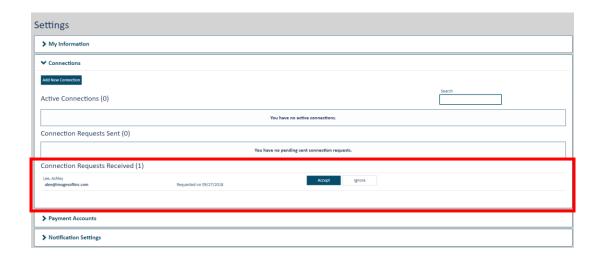
If a user has requested a connection with you, you will receive a notification in the Header Bar after logging in to MiFILE.



You will also receive an email indicating that another user has requested a connection with you. This notification does not need to be configured; an email will always be sent when a connection request is initiated.

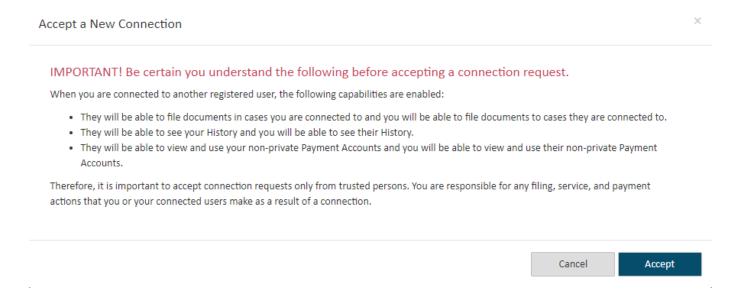


Clicking the link in the email will take you to the MiFILE site. From there, you will need to click the "Connection Requests" button in the Header Bar. You will be redirected to the Connections panel in the setting menu, from there you can see the connection requests pending your approval. To reject/ignore the request, click the "Ignore" button. If a connection request is ignored, it will be removed from all lists and will no longer appear on the screen.

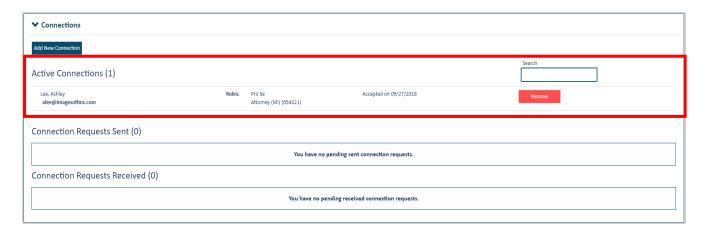




To accept the connection request, click the "Accept" button for the connection request. Once the connection has been accepted, a new window will open indicating the capabilities a connection will have.



If you confirm the connection, click the "Accept" button and the connection will appear in the "Active Connections" list and be removed from the "Connection Requests Received" list.

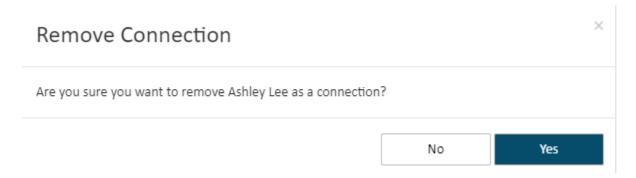


The party will not receive a notification upon a request being accepted or ignored.



Removing Connections

If you have a connection you wish to terminate, you can do so with the Remove button. You will be prompted with a confirmation window:

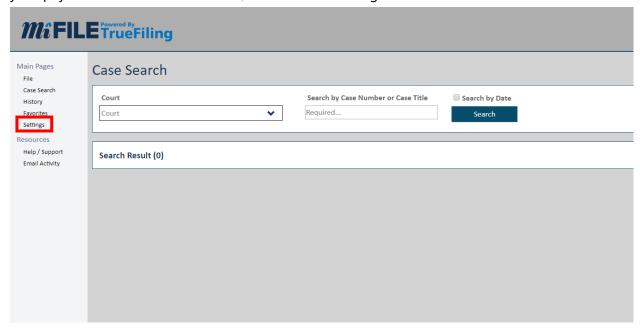


The party will not receive a notification upon termination of a connection.

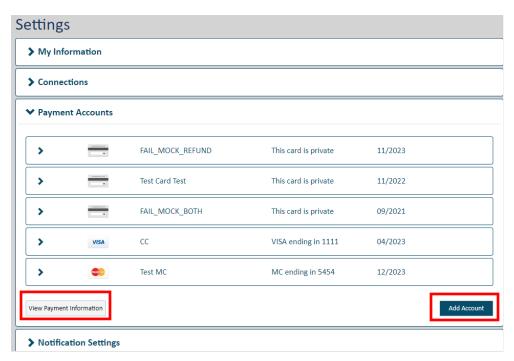


6. Setting Up a Payment Account

A major convenience of the MiFILE platform is the ability to pay for filings via credit card from the comfort of one's own computer, without needing to physically go to the court. To access your payment information in MiFILE, click on the "Settings" menu.

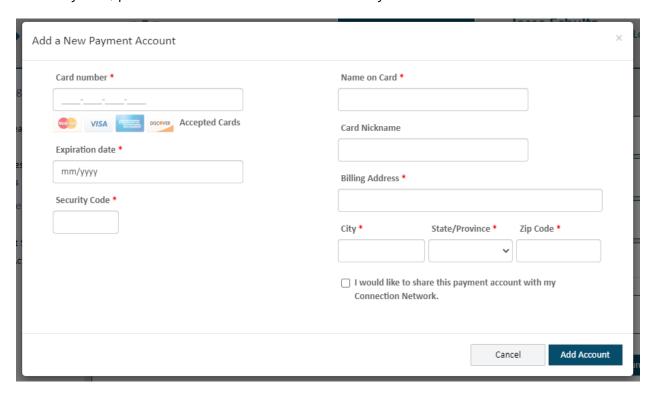


To view existing payment methods, or to add a new method, expand the "Payment Accounts" panel. Click the "Add Account" button to specify a new payment account. Click the "View Payment Information" button to navigate to the payment history page.



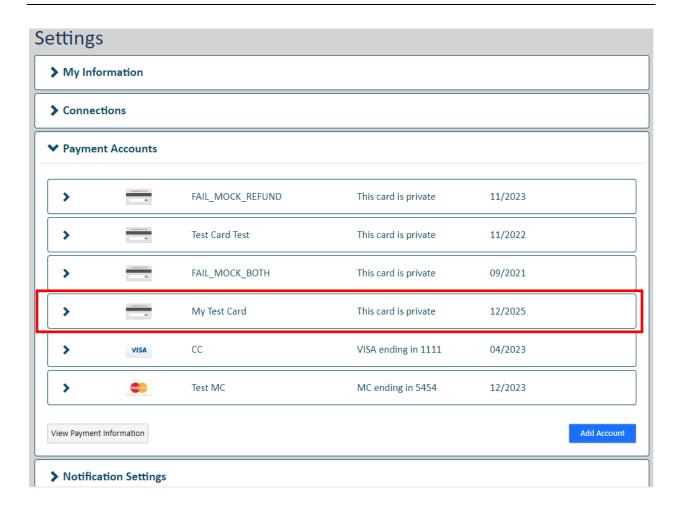


Enter your payment information. All credit card details, including the CVV code, are required (the * indicates a field is required). You can also optionally provide a "card nickname" to easily identify a card from multiple payment methods. Lastly, you can also indicate whether you wish to share this payment record with your network connections. Once you have entered all necessary data, press the "Add Account" button to save your information.



You will now see your payment card in the "Payment Accounts" panel within Settings. To see more details about the payment account, click on the item.

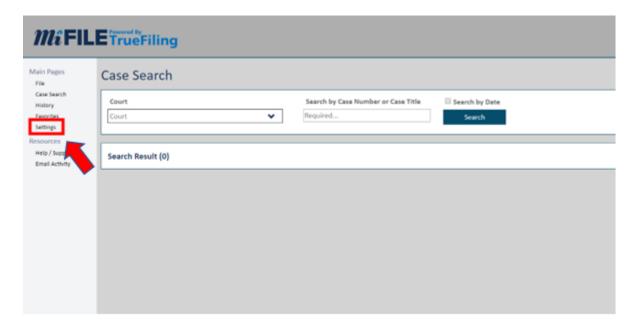






7. Notification Settings

Each filer can configure their notification settings, which means they can choose which notifications they will receive associated to their filings. To access your notification settings in MiFILE, click on the "Settings" menu.



To view notification settings, expand the "Notification Settings" panel. The first section under the Notification Settings is related to the notifications that you are setting up for anything that you file



ettings						
> My Information						
> Connections						
> Payment Accounts						
✓ Notification Settings						
Specify when and how you want to be notified about your filings and your TrueFiling account. Specify when and how you want to be notified about your filings and your TrueFiling account.						
	Text:	Email:				
Notify me when: My documents are submitted to the court		Email:	1			
Notify me when:						
Notify me when: My documents are submitted to the court	Text:	✓				
Notify me when: My documents are submitted to the court A payment transaction occurs	Text:	☑				
Notify me when: My documents are submitted to the court A payment transaction occurs A filing is marked as 'Filed'	Text:	✓✓✓				
Notify me when: My documents are submitted to the court A payment transaction occurs A filing is marked as 'Filed' A filing is marked as 'Rejected'	Text:					
Notify me when: My documents are submitted to the court A payment transaction occurs A filing is marked as 'Filed' A filing is marked as 'Rejected' A filing is 'Returned' by the court	Text:					

Each registered user has the option to receive texted and/or emailed notifications. In order to receive the text notification, your MiFILE account needs to have a validated Mobile Phone entry under the "My Information" Settings section.

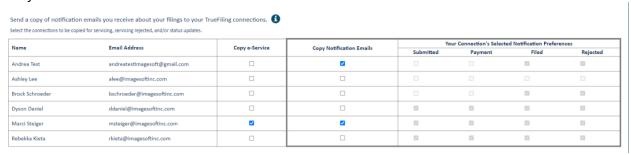
Notify me when:

- 1. **My documents are submitted to the court:** Selecting the Text or Email checkbox for this item will ensure you receive a notification when the documents (filings) have been submitted to the court, but before the court staff interacts with it.
- 1. **A payment transaction occurs:** Selecting the Text or Email checkbox for this item will ensure you receive a notification when a payment has been successfully processed. The notification will include a copy of the payment receipt.



- 1. **A filing is marked as 'Filed':** Selecting the Text or Email checkbox for this item will ensure you receive a notification when the documents (filings) have been accepted by the court.
- 1. **A filing is marked as 'Rejected':** Selecting the Text or Email checkbox for this item will ensure you receive a notification when the documents (filings) have been rejected by the court.
- 1. **A filing is 'Returned' by the court:** Selecting the Text or Email checkbox for this item will ensure you receive a notification when the documents (filings) have been returned to you for additional handling. (Feature not currently available)
- 1. **A message is received from the court** Selecting the Text or Email checkbox for this item will ensure you receive a notification when the court has sent a message to you regarding a filing. (Feature note currently available)
- 1. **Payment information is added or updated:** Selecting the Text or Email checkbox for this item will ensure you receive a notification when any payment information associated to your MiFILE account has been changed. This is sent for security reasons.
- 1. **My password is changed:** Selecting the Text or Email checkbox for this item will ensure you receive a notification when the password associated to your MiFILE account has been changed. This is sent for security reasons.

The next section under the Notification Settings is related to notifications that you are setting up for your Connections to receive.



Anyone that you have set as a Connection will appear in the grid.

The "Copy e-Service" column should be used when you, as the registered MiFILE user, want any e-Service emails that you are sent as the listed e-Service recipient to be sent to one or more of your connections. This will be frequently used between attorneys and their support staff. In that scenario, the attorney would need to log in to their MiFILE account, navigate to this section and check the box for any and all support staff they wish to receive e-Service and e-Notification emails.



Send a copy of notification emails you receive about your filings to your TrueFiling connections.

Select the connections to be copied for servicing, servicing rejected, and/or status updates.

Name Email Address		Copy e-Service
Andrea Test	andreatestimagesoft@gmail.com	
Ashley Lee alee@imagesoftinc.com		
Brock Schroeder	bschroeder@imagesoftinc.com	
Dyson Daniel	ddaniel@imagesoftinc.com	
Marci Steiger msteiger@imagesoftinc.com		✓
Rebekka Kieta rkieta@imagesoftinc.com		

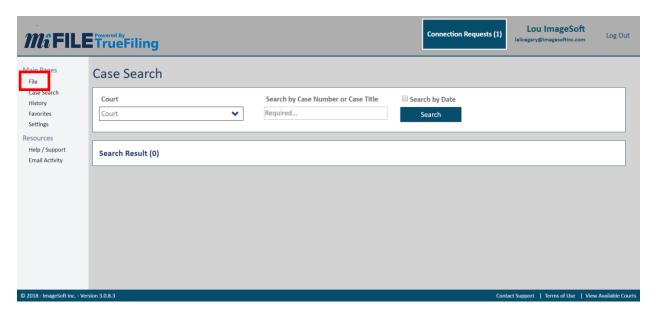
The "Copy Notification Emails" column should be used when you, as the registered MiFILE user, want any Notification emails that you are sent as the submitter on filings to be sent to one or more of your connections. They may be used between support staff. In that scenario, the support staff uploading and submitting the filings would need to log in to their MiFILE account, navigate to this section and check the box for any and all support staff they wish to receive Notification emails. The connection selected in this section will need to opt in to receive the noted Notification emails on their own account to ensure this works as intended.

Send a copy of notification emails you receive about your filings to your TrueFiling connections. Select the connections to be copied for servicing, servicing rejected, and/or status updates.							
Email Address	Copy e-Service	Copy Notification Emails	Your Connection's Selected Notification Preferences			nces Rejected	
andreatestimagesoft@gmail.com	0	•	Submitted	Payment	[]	Rejected	
alee@imagesoftinc.com	0	0					
bschroeder@imagesoftinc.com	0						
ddaniel@imagesoftinc.com		0		V			
msteiger@imagesoftinc.com	■	☑		V			
rkieta@imagesoftinc.com	0	0					
	wicing, servicing rejected, and/or status updates. Email Address andreatestimagesoft@gmail.com alee@imagesoftinc.com bschroeder@imagesoftinc.com ddaniel@imagesoftinc.com mstelger@imagesoftinc.com	wicing, servicing rejected, and/or status updates. Email Address Copy e-Service andreatestimagesoft@gmail.com alee@imagesoftinc.com bschroeder@imagesoftinc.com ddaniel@imagesoftinc.com	Copy e-Service Copy Notification Emails	Email Address Copy e-Service Copy Notification Emails You	Email Address Copy e-Service Copy Notification Emails Your Connection's Selecte andreatestimagesoft@gmail.com alee@imagesoftinc.com bschroeder@imagesoftinc.com ddaniel@imagesoftinc.com	Email Address Copy e-Service Copy Notification Emails Your Connection's Selected Notification Prefere andreatestimagesoft@gmail.com	



8. Case Initiation

One of MiFILE's most valuable features is the ability for litigants and attorneys to initiate a case without needing to visit the court. To initiate a case, click on "File" in the Navigation Pane.

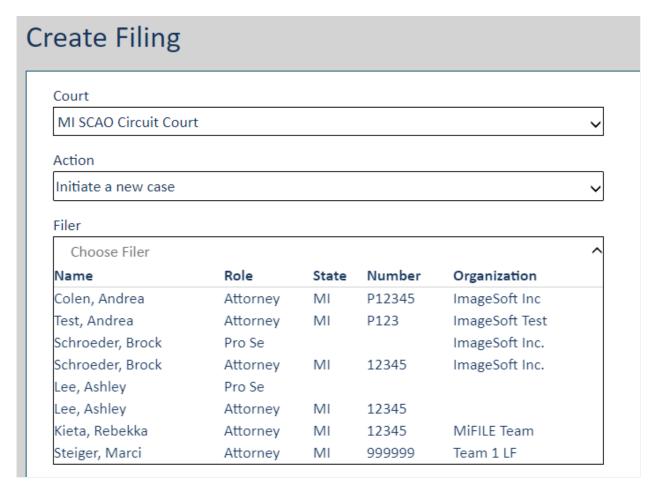


First, you will need to select the court to which you wish to file.





After the court has been selected, click the "Initiate a New Case" option in the Action field. You will then be asked to provide the name of the filer you are filing on behalf of. This can either be you (you will see an entry in the dropdown for each of your roles) or a connection (you will also see an entry for each of your connection's roles).





You will be presented with a list of case categories eligible for case initiation. Click on the appropriate case category, which with then expand the list of eligible case types.



Circuit Court Case Types

The case types available upon case initiation are derived from the list maintained by SCAO. For <u>circuit</u> court cases, the following case categories/types are presented:

- Civil Damage Suits: ND, NF, NH, NI, NM, NO, NP, NS, NZ
- Other Civil Matters: CB, CC, CD, CE, CF, CH, CK, CL, CP, CR, CZ, PC, PD, PR, PS, PZ

The circuit court case category list also contains the following family division options:

- Ancillary Proceedings: CA, CY, DD, GA, GL, GM, LG, PO
- Domestic Relations: DC, DM, DO, DP, DS, DZ, UD, UE, UF, UI, UM, UN

For the following family division categories, case types are listed individually:

Miscellaneous Proceedings: EM, ID, NC

District Court Case Types

The case types available upon case initiation are derived from the list maintained by SCAO. For <u>District</u> court cases, only five case types are currently available for case initiation:

- Civil Damage Suits: GC, GZ, SC
- Housing and Real Estate Suits: LT, SP



Probate Court Case Types

The case types available upon case initiation are derived from the list maintained by SCAO. For Probate court cases, the following case categories and case types are in use:

- Conservatorship and Guardianship
 - CA, CY, DD, GA, GL, GM, LG, PO
- Estates and Trusts
 - DA, DE, DH, PE, TR, TT, TV
- Miscellaneous Matters
 - ML

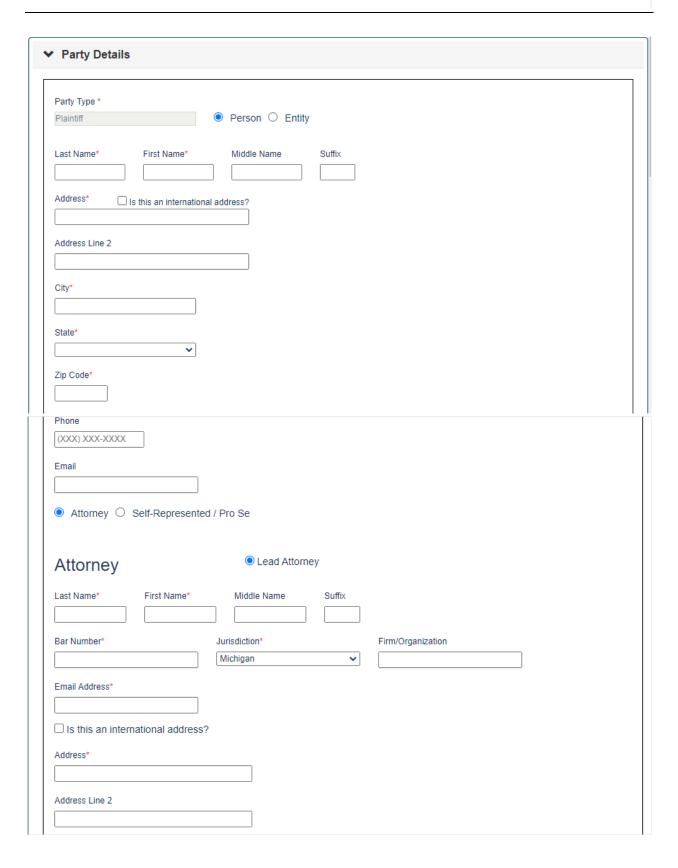


After selecting the appropriate case type and clicking the Next button, you will be presented with a case initiation form to fill out. The appearance of the form and the information it collects will differ based upon your case type selection.

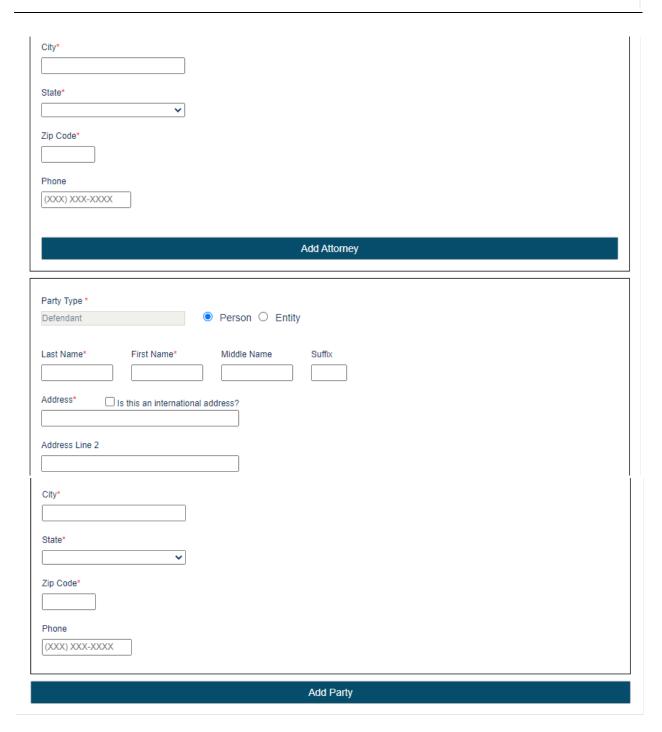


First, you will need to fill out the party information for the case. Fields marked with an asterisk (*) are required. Depending on your case type or if an attorney is handling the case, the attorney information may be required.





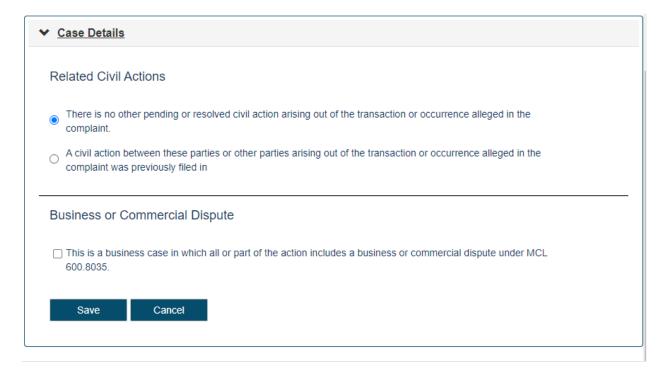




Note: Adding all the parties and attorneys known at the time of case initiation is recommended.



Fill out any additional case details required by the court, then click "Save."

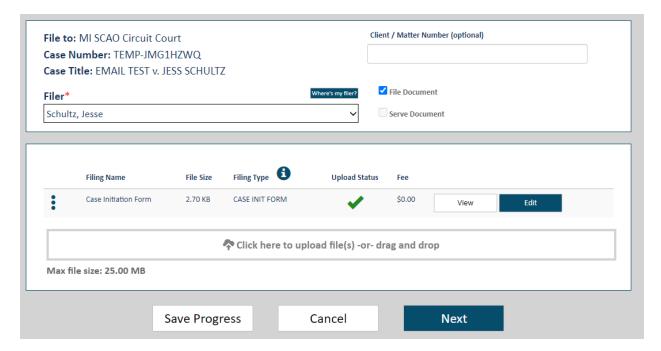


If any required fields are not completed, the system will show the error within the Validation Issues section at the bottom of the window.





After clicking "Save," a temporary case number will be generated, and you will see a screen like the following:



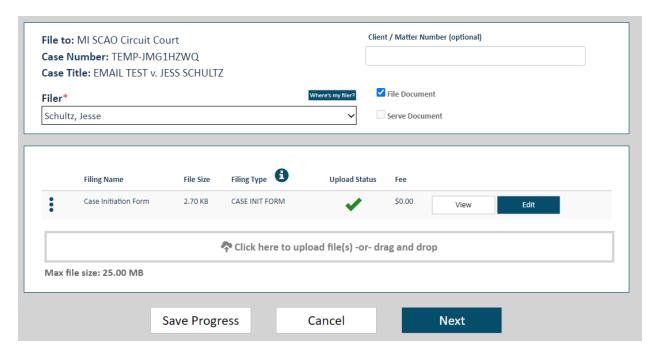
In the bottom pane, the case initiation information provided on the previous screen is converted by MiFILE into a case initiation form that is submitted to the court. To view the case initiation details previously entered, hit the "View" button. To edit the data previously entered use the "Edit" button.

To finish the case initiation process, at least one filing must be submitted. Typically, this will be a complaint or a petition. The steps needing to be taken will mirror those of the next section, "Uploading Filings."



9. Uploading Filings

When ready to upload filings, you will see a screen resembling the following:



The following information is shown at the top of the page:

- File to: Indicates the court you are filing in to
- Case Number: Indicates the temporary case number
- Case Title: Indicates the case title generated by MiFILE

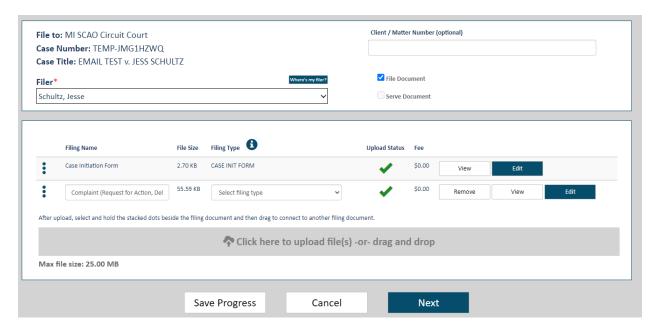
Other items that can be specified:

- Filer: Indicates the MiFILE user you are filing on behalf of
- Client / Matter Number (optional): Indicates a client or matter number (attorney's internal case file)

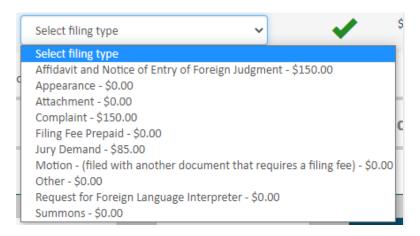
The bundle has "File" and "Serve" indicators listed in the topmost pane. *Note*: Filings submitted when starting a new case CANNOT be e-served, so the "Serve" option is not available to be selected, as shown in the above screenshot.



To upload a document, you can either drag an item from your desktop onto this square or click within it to open a dialog and select the file from your local machine or network share. *Note*: Only the following file types are supported: DOC/DOCX, PDF, RTF, TXT, JPG, TIF, PNG. Maximum file size is 25MB.

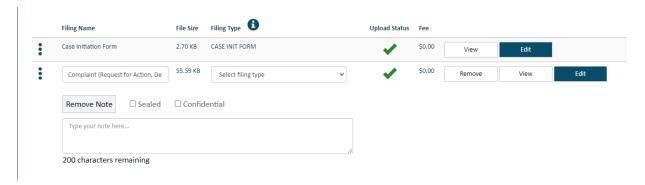


Once a document has been uploaded, you will see it in the bundle list along with a case initiation form. You can change the name of your document to something more descriptive if you wish. You will be required to select a filing type for your document from the dropdown list as well. The filing type list will vary based on your case type.





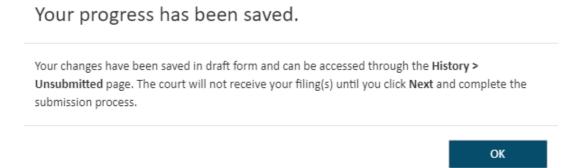
A document can be viewed, edited, or removed with the buttons to the right. Clicking the "Edit" button will open a pane that allows you to add a note for the clerk or to flag that a document is Confidential according to court rule or law or can be filed under seal (Sealed) pursuant to an order of the court. The clerk will verify this. Notes can easily be edited or removed.



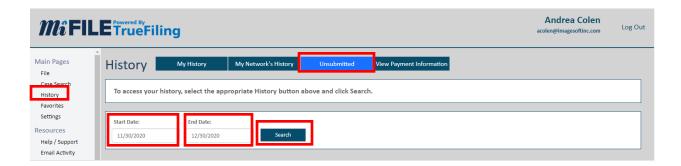


10. Saving an In-Progress Bundle

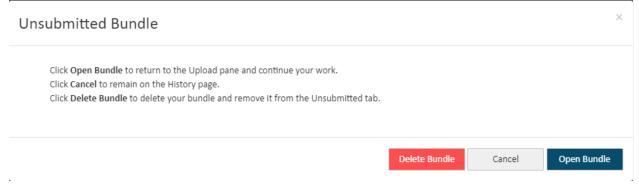
Clicking the "Save Progress" button will allow you to pause the creation of your bundle and come back to it later. A popup will appear notifying you that you have successfully saved your bundle.



To view your saved bundles, navigate to the History page and then click on the "Unsubmitted" tab at the top. Adjust the "Start Date" and/or "End Date" on the "Unsubmitted" screen and click the "Search" button.



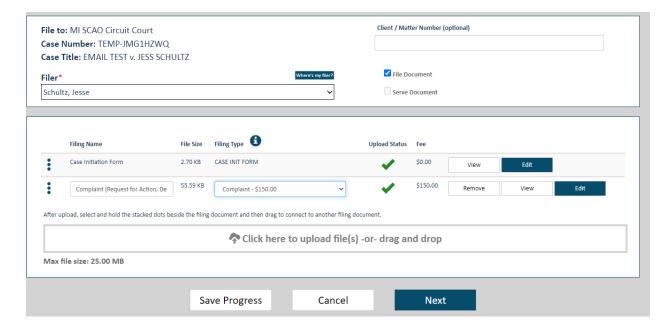
You will need to select the Incomplete Bundle from the results, which will open a popup window where you would make the appropriate selection.





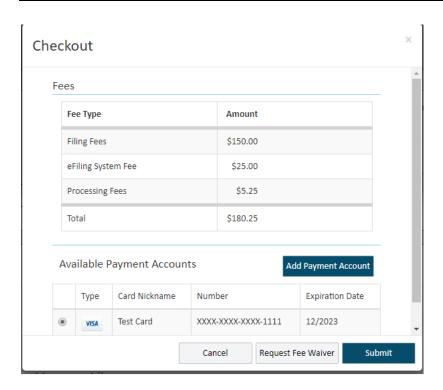
11. Filer Submits Payment

If you are ready to submit your bundle to the court, click the "Next" button.

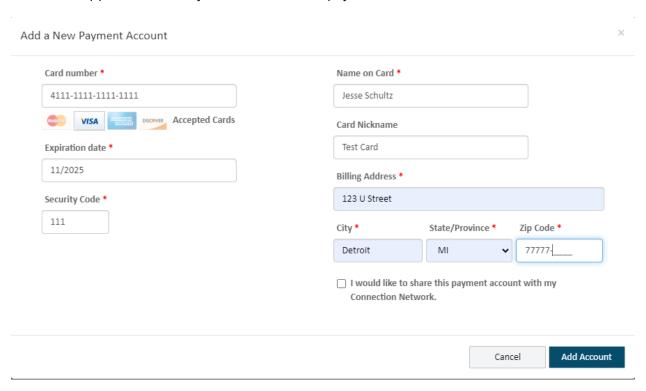


A popup will appear, indicating the bundle of filings has passed validation and you have provided all the necessary information. Continue by pressing the "Next" button. The Checkout screen will be displayed, which summarizes the cost of the filings in the bundle that are being submitted.





If you have already provided credit card information, you will be able to select your cards from the Available Payment Accounts section. If you need to provide a new method of payment, you can do so by hitting the "Add Payment Account" button. The "Add a New Payment Account" screen will appear and allow you to add the new payment method.





12. Fee Waivers/Exemptions

If a filer would like to request a fee waiver or is statutorily exempt from filing fees, a filer can request or indicate their exemption via the Request Fee Waiver button from the Checkout screen.

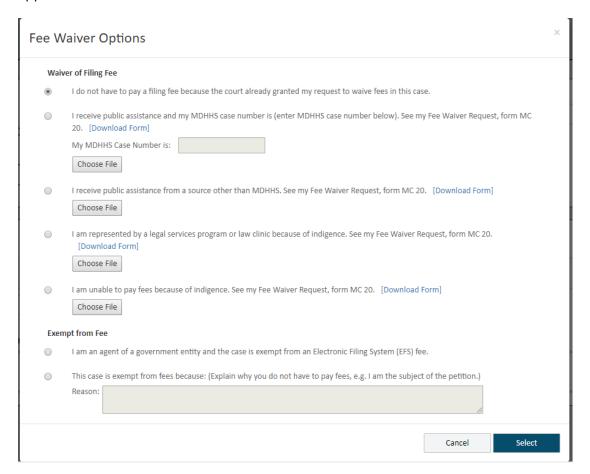
Five options are available to request a fee waiver (the first option does not apply at case initiation) and two options are available to make a claim that the filer is statutorily exempt from filing fees:

- "I do not have to pay a filing fee because the court already granted my request to waive fees in this case."— No additional information required. **NOTE:** this option is not available for Case Initiation it is only available for subsequent filings.
- "I receive public assistance and my MDHHS case number is (enter MDHHS case number below). See my Fee Waiver Request, form MC 20." Requires the filer to provide their MDHHS Case Number and to fill out (and upload) a MC 20 form. Note for court staff: To confirm the case number entered by the file, you must contact MDHHS. MiFILE does not have a direct link with MDHHS.
- "I receive public assistance from a source other than MDHHS. See my Fee Waiver Request, form MC 20." Requires the filer to fill out (and upload) a MC 20 form.
- "I am represented by a legal services program or law clinic because of indigence. See my Fee Waiver Request, form MC 20." – Requires the filer to fill out (and upload) a MC 20 form.
- "I am unable to pay fees because of my indigence. See my Fee Waiver Request, form MC 20." Requires the filer to fill out (and upload) a MC 20 form.
- "I am an agent of a government entity and the case is exempt from an Electronic Filing System (EFS) fee." No additional information required.
- "This case is exempt from fees because: (Explain why you do not have to pay fees, e.g. I am the subject of the petition.) A free text field is provided for filers to provide a fee exemption reason.

The filer can download a copy of the MC 20 form using the link provided on the Fee Waiver Options screen. Once the MC 20 has been downloaded, it would need to be completed / filled out, saved to a location on the computer being used and then uploaded using the "Choose File" button available for the fee waiver that has been selected.



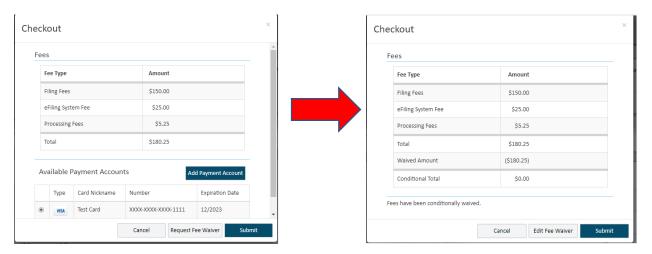
Once a reason has been selected and any required information provided, the "Select" button will appear. Click this to submit the waiver.



On the Payment Options screen, you can see the Fee Waiver has been conditionally applied to the total and the total due is now \$0.00. The court must still grant the fee waiver request; if it is denied, the court will instruct you how to proceed and your bundle may be rejected. See Michigan Court Rule 2.002 for details. If your bundle is rejected, you will need to resubmit the bundle and pay the filing fee, unless you complete a new request for fee waiver form with different information for the court to consider.



If you want to edit the fee waiver information you have provided before submitting it to the court, click the "Edit Fee Waiver" button. Or, to move forward with submitting your filings to the court, press the "Submit" button.



If the submission was successful, you will see the following popup. Click "OK" to complete the process.



Note: Michigan Court Rule 2.002 requires clerks to grant requests for fee waiver for all but the last Fee Waiver Option shown on the previous page. If the last option is checked (I am unable to pay fees because of indigence), the request must be routed to the judge for a decision. The judge has three (3) days to grant or deny a fee waiver request. If the request is granted, the filing will be file-stamped with the date it was submitted to the court, and not the date the judge signed the order granting the request or the date the clerk processed and accepted the filing.



13. Viewing Your Filing History

The "History" pane allows you to see the status of all your filings and those of your connections. Click the "History" item in the navigation pane.

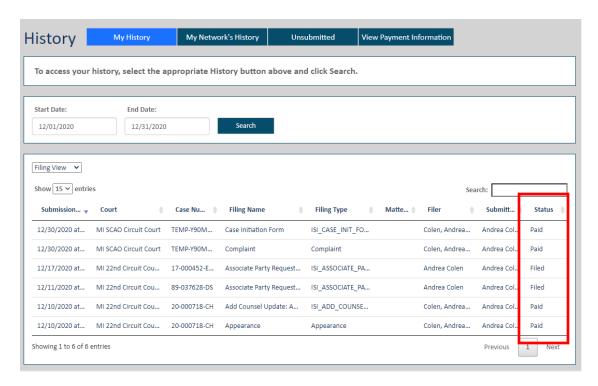


By default, the history pane will show the "My History" list, which contains all the filings you have submitted along with their current status. Adjust the "Start Date" and/or "End Date" on the screen and click the "Search" button.



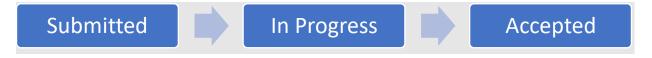


One of the most important items to view from this page is the status of any filings you have submitted.



The following filing statuses may be shown on the history screen:

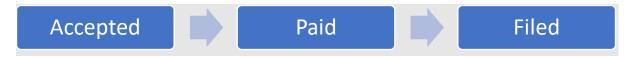
- Submitted: The filing was submitted to the court via MiFILE
- **In Progress**: The filing has reached the court's filing review system but has not yet been reviewed.
- Accepted: The filing is ready for payment to be collected by the payment processor.



Note: At this point, the court has NOT yet interacted with the filing and the filing is NOT a part of the official court record.



- Paid: Payment processing has been completed successfully
- **Payment Rejected**: Payment for the filing failed. Typical reasons include expired credit card, insufficient funds, card deleted from TrueFiling
- Filed: The filing has been accepted by the clerk



Note: Only when a Filed status is received by MiFILE has a document been made part of the official court record.

- **Rejected**: The filing has been rejected by the clerk. If a fee was associated with the filing, it will be refunded in a subsequent step.
- Refunded: Once a refund has been generated by the payment processor, the filing status will be updated to Refunded and an email will be sent notifying the filer the fee was refunded.



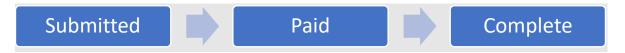
Note: Rejected Filings are not maintained as part of the court record, however; the court will retain the filing in a rejected status for 1 year from rejected date.

Complete status may be shown on the history screen:



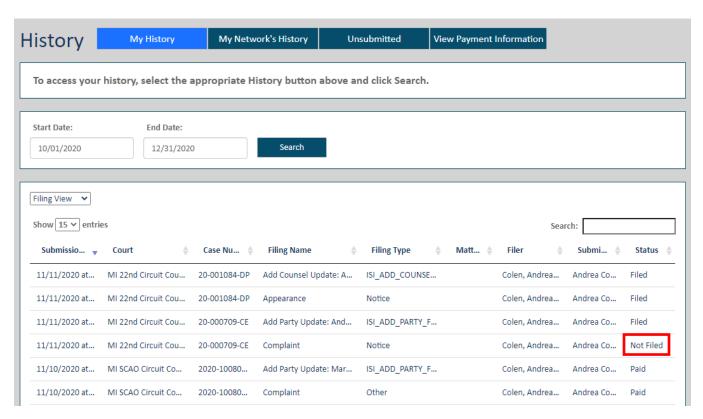


- Submitted: The filing was submitted to the court via MiFILE
- Paid: Payment processing has been completed successfully
- Complete: The filing has been set temporarily as a Pending Document and sent for further review and coding



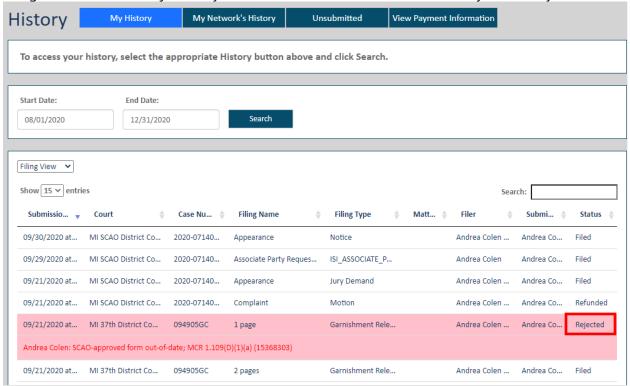
Note: The complete status will remain unchanged once re-coded and accepted

• **Not Filed**: When a serve-only filing is successfully processed by the system, this will be the final status shown.

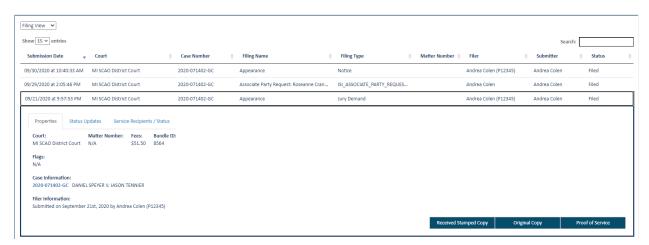








To view more information about a filing, including stamped copies from the court and the original copy of the filing, click on the item.





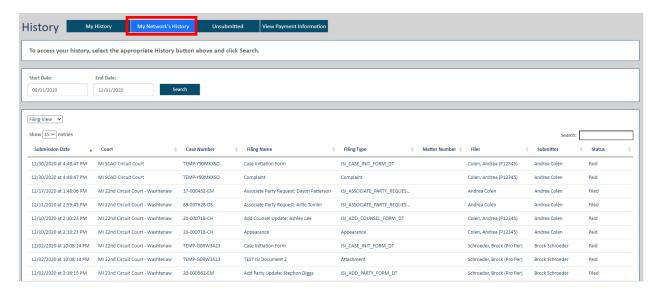
If a filing has been accepted by the court (including those coded as Pending Documents and noted in True Filing as a Complete status), the FILED stamped copy can be found via the Status Updates tab. Payment receipts can also be found on this tab.



The Service Recipients / Status tab provides information on when individuals who have been served documents have downloaded the documents.

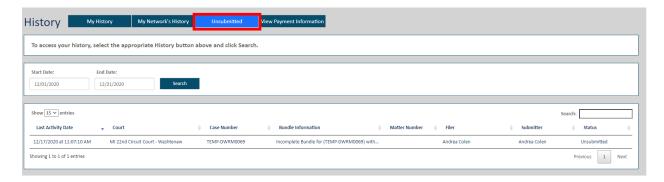


You can also view the status of filings for any users you are connected to via the "My Network's History" option. *Note*: This screen will show the filings submitted by you <u>and</u> your network.

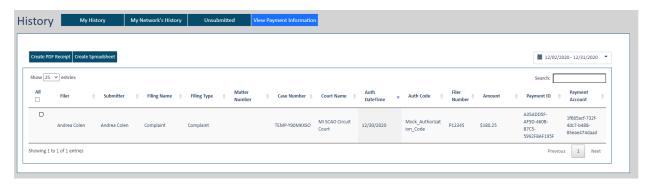




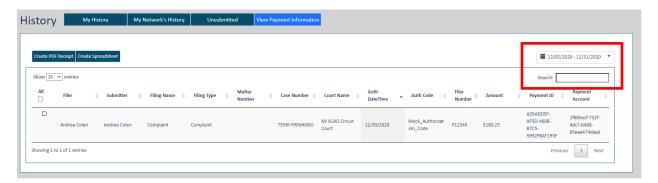
Filings that have been saved, but not yet submitted, may be accessed via the Unsubmitted button. *Note*: This will only show YOUR saved unsubmitted filings and not those from your network connections.



You can view a payment history from your filings, as well as your connections' payments, from the "View Payment Information" screen.

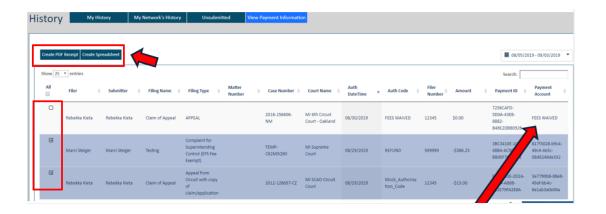


If you wish to filter down to certain results, an advance search filter and a date range filter are available at the top of the screen.



Transactions can be selected via the checkboxes to the left and exported to either a pdf file or an excel spreadsheet. *Note*: Transactions for filings where a fee waiver was submitted are also shown on this screen and are available for export.

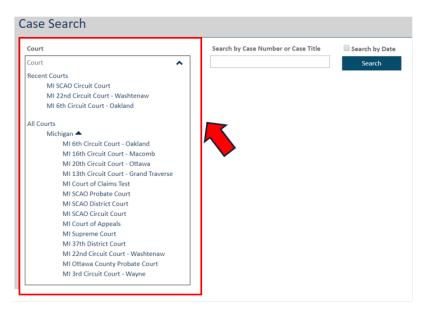






14. Searching for a Case

To search for case information, select "Case Search" from the Navigation Pane. First, you will need to select the court in which you would like to search for the case.

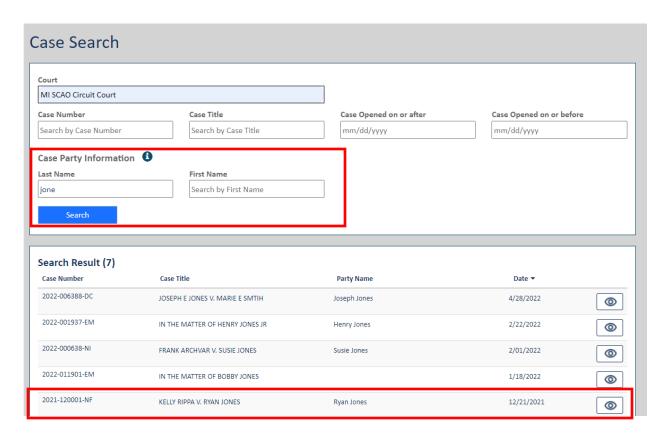


Then you will need to provide your main search criteria, which is either a portion of the case number or case name. The search will return any cases with a case number or a case title that contains your main search criteria. An exact match is not required.*



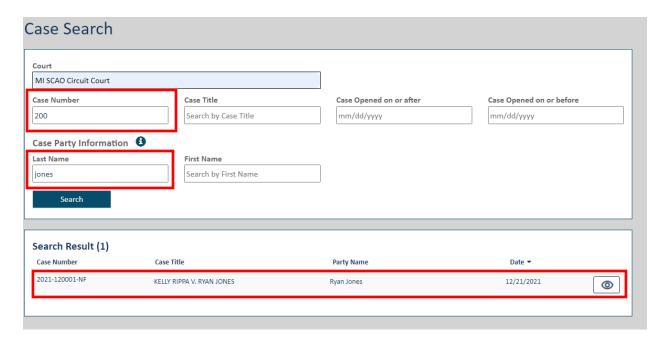
If your court uses the Case Participant feature, additional searching criteria is available using Case Party Information section. When searching by Case Party Information the Last Name (or partial last name) is required.





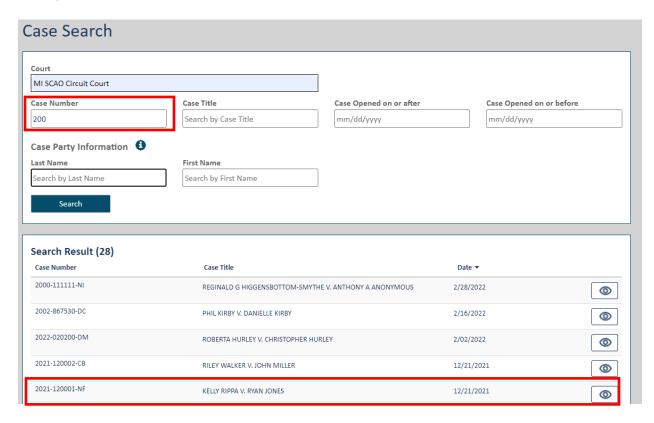
The matching Case Parties will be displayed under the Party Name column in the Case Search Results.

You can use a combination of search criteria to narrow the results as seen below.





If you are not searching by Case Party Information criteria, the Party Name column will not be displayed in the Case Search Results.



*If the case has been marked by the court as "Non-Public," you will need to provide the entire case number in order to pull up the case. You will not be able to search using a portion of the case number or the case name to locate the case in TrueFiling.

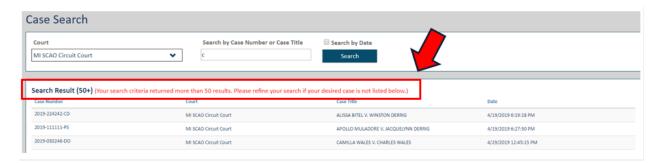




Click on an individual line to view the search results and then Case Details page will display. The Case Details page allows filers to view and file a request to add parties or attorneys, view filings for the case that you have permissions to view, and file to the case.



When completing a case search, only 50 results will be returned. If your search term is too general, you will see the warning below and the case you are looking for may not appear.



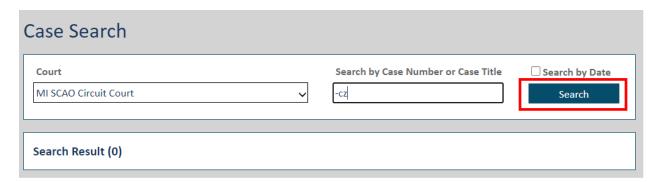


15. Submitting Filings to an Existing Case

Apart from the method you have seen of filing to cases from the Case Search screen, you can also file to an existing case via the "File" menu item in the navigation pane. Select the court within which the case you wish to file into resides and select the "File to an existing case" option in the drop down, which will take you to the Case Search screen.

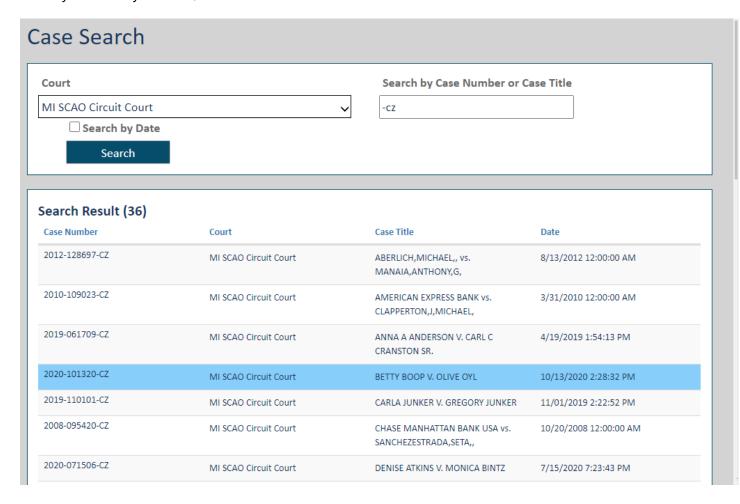


In the scenario shown below, we are searching for any cases that have "-CZ" in the number or title and then click the "Search" button.





When you locate your case, select it from the list.

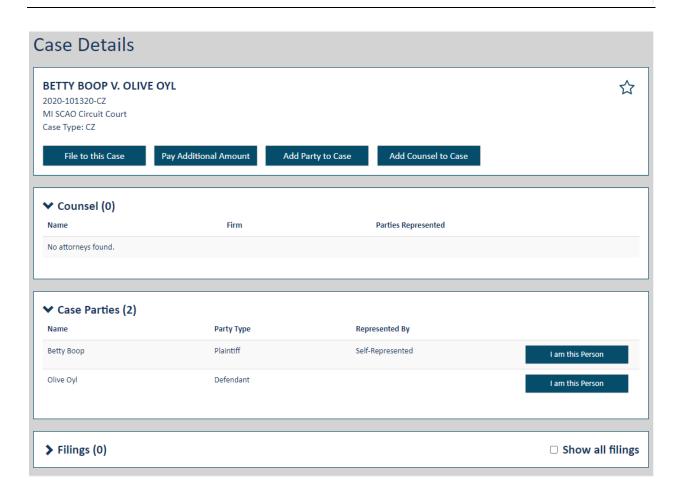


Once you select your case, you will see a screen very similar to what we saw during case initiation, with some exceptions.

First, because we are not initiating a new case, the bundle does not contain an e-form (such as the case init e-form).

Second, we now have the option to serve the filings within the bundle we are creating. By default, filings within a bundle are set to be filed to the court AND served to the service recipients. However, you can deselect either the "File Document" check box or the "Serve Document" check box. One reason you may want to deselect the "Serve Document" when filing documents is because you want to defer service until after you receive your submitted documents back from the court with the FILED stamp on them. See section 20 for details on Marking a Bundle for Service.



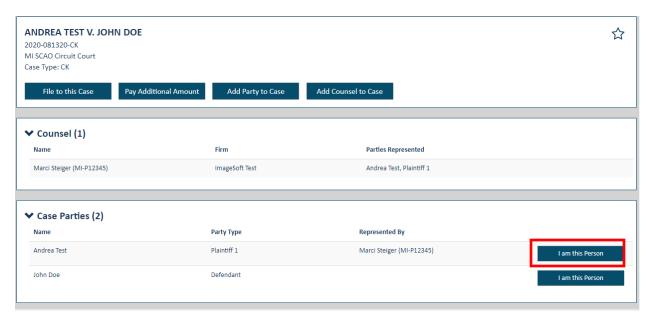




16. Associating Party or Attorney to Current User

A MiFILE user can associate themselves as a party or counsel on a case if their name is already listed but their email address/information is not associated with the party or counsel on file.

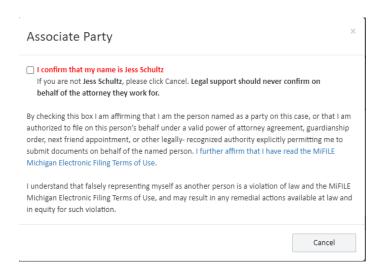
A user may view the approved Attorneys or Case Parties on a case by navigating to the "Case Details" screen or the "Filing" screen. The user would select the "I am this Person" button to associate their MiFILE registration information, including email address, to the listed party or attorney. Note: The "I am this Person" button will not display if an email is already associated with the Attorney or Case Party.



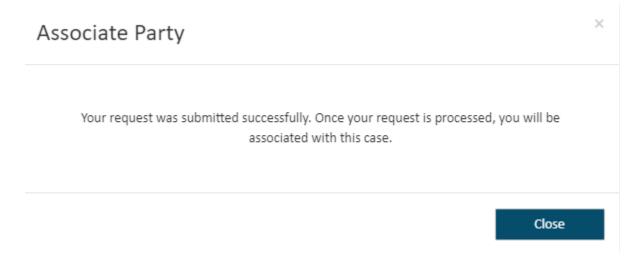
The "Associate Party" screen will display, and the user needs to confirm that they are the named person when they select the "I am this Person" button. Click the "Submit" button to proceed.

Note: These requests are not sent to the court when a user is associating themselves to an existing Case Party or Attorney on the case.





A new "Associate Party" window will open, click the "Close" button.





17. Adding New Parties to Existing Cases

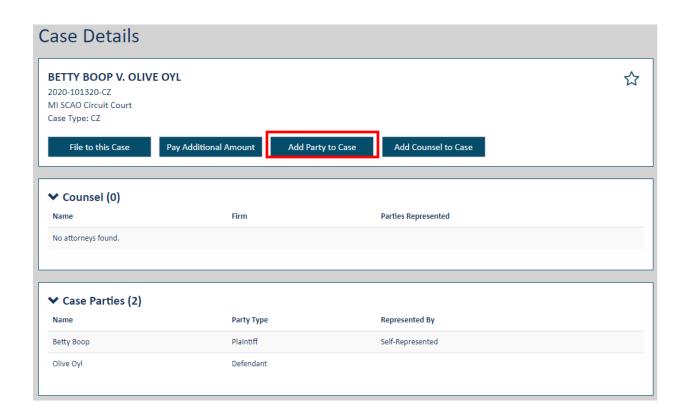
TrueFiling Add Party Process

A MiFILE user may have a need to request themselves or another individual be added as a party on a case that was previously initiated with a MiFILE court. The Add Party to Case feature will allow the party to submit their information along with the supporting document for review and handling by the court.

Note: Parties that are listed and have a corresponding email address will receive electronic service when filings are selected to be served. A connected user, however, will not receive electronic service when filings are selected to be served because they are not a service recipient on a case.

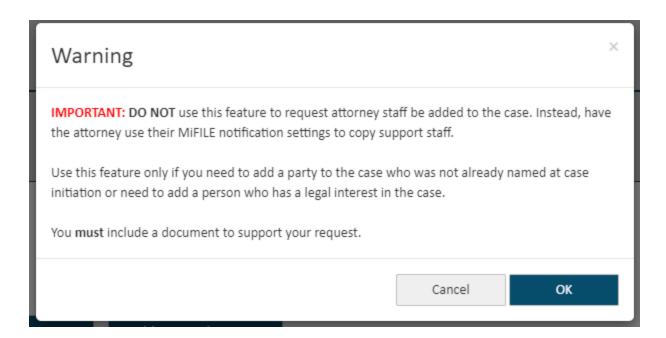
To begin, search for and select the case that the party intends to be added to. Select "Add Party to Case" button on the Case Details screen.

Note: If the "File to this Case" button is selected, the "**Add Party to Case**" button will be available for selection on the filing screen.



A message will appear for review of Adding a Party to a Case.



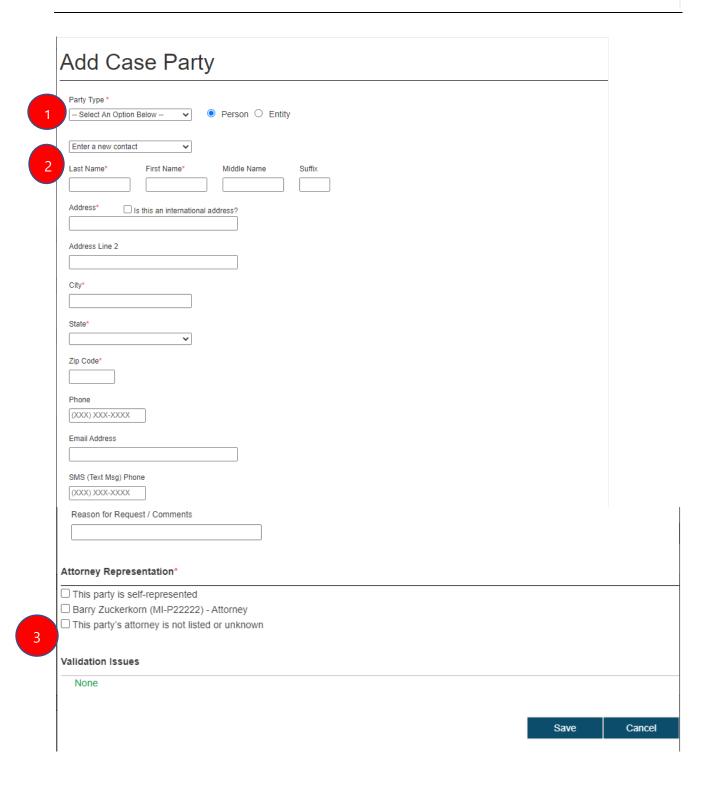


Review and click "Ok" to move forward or "Cancel" cancel out of the Add Party to Case option.

If "OK" is selected, TrueFiling will display the "Add Case Party" screen.

Each of the fields marked with a red asterisk (*) is mandatory and needs to be completed before moving off the "Add Case Party" screen.







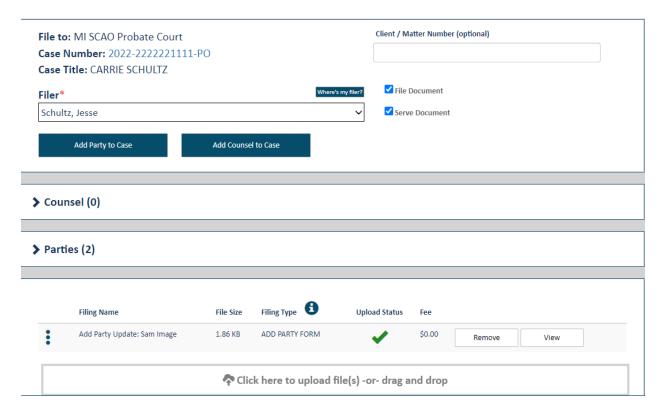
- 1) **Party Type**: Use the dropdown box to select the appropriate party type that is being added.
- 2) **Enter a new contact**: Select one of the names shown in the dropdown to automatically populate the mandatory fields on the "Add Case Party" screen or select "Enter a new contact" to type in all the mandatory fields.
- 3) Attorney Representation: Check the box to select the option that indicates the attorney that is representing the party being added. Note: If the party being added does not have an attorney, they will select "This party is self-represented." If the party has attorney representation but does not see the name of their attorney listed, the party will select "This party's attorney is not listed or unknown." The party's attorney would add themselves to the case later using the Add Counsel request after the party being added is accept by the court. Note: If an attorney is filing an Add Party request on behalf of a party, the attorney will select "This party's attorney is not listed or unknown," and can also file with the Add Party request an Appearance containing the attorney's name and email address for e-service and the name of the party whom the attorney is representing; using this information, the clerk will add the attorney to the case when the party is added to the case. Alternatively, the attorney can wait for the add party request to be accepted, and then submit an add attorney request (see item 17 below).

To proceed, select the "**Save**" button. If any information is missing, the errors will be listed in the "Validation Issues" section.

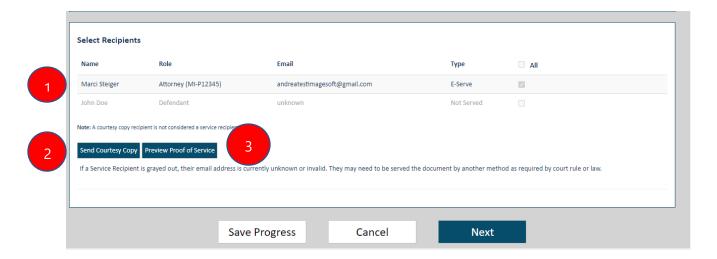


After all the mandatory fields have been completed, the system will return to the filing screen. Upload the supporting documentation that corresponds with the Add Party request being submitted and select the appropriate "Filing Type" from the list in the dropdown box.

Note: If an attorney is filing the Add Party request on behalf of the party, an appearance can be filed at the same time, but the Add Counsel request would not be completed (the MiFILE system does not permit an attorney to be added through TrueFiling without the represented party first being accepted by the court).





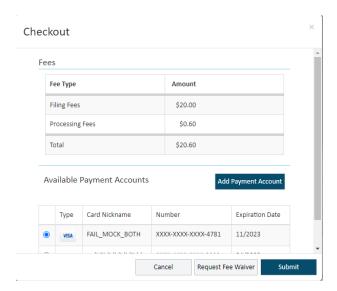


- 1) Select Recipients: This section displays the list of parties and attorneys associated with the case. All the service recipients with associated email addresses in the list will receive electronic service of the documents being filed if the "Serve Document" checkbox is selected. Filers are unable to deselect any of the confirmed parties or attorneys when serving documents through MiFILE.
- 2) Send Courtesy Copy: If a person not shown in the list of service recipients needs to receive a copy of the document, select this button to add the person and their email address. A courtesy copy of the document will be emailed to this person; however, they will not be added to the list of service recipients and will not be shown on the electronic Proof of Service that is generated. If the case is nonpublic, this button will not show.
- 3) **Preview Proof of Service**: If this button is selected, a preview of the electronic Proof of Service will display to the user logged in and filing to the case.

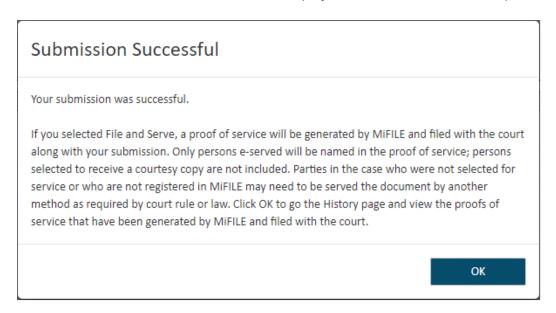
To proceed, select the "**Next**" button. If any information is missing, the errors will be listed in the "Validation Issues" section.



The "**Checkout**" screen will display. Select the appropriate credit card, "Request Fee Waiver" button, or if there are no fees associated with the filings being submitted, the "**Submit**" button.



The "Submission Successful" window will display. Select the "**OK**" button to proceed.





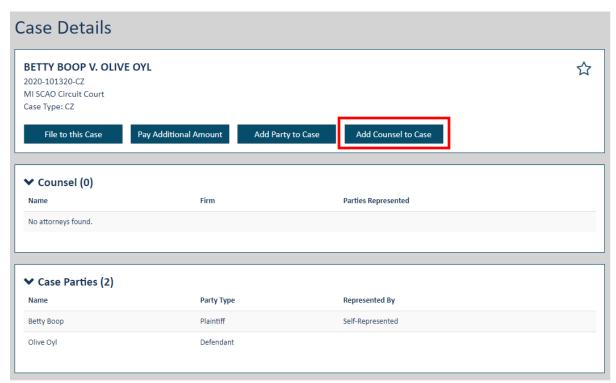
18. Adding New Attorneys to Existing Cases

TrueFiling Add Attorney Process

A MiFILE user may have a need to request themselves or another individual be added as an attorney on a case that was previously initiated with a MiFILE court. The Add Counsel to Case feature will allow the attorney to submit their information along with the supporting documentation for review and handling by the court. This feature is to be used only when the new attorney is filing a document for a party already named in the case. If an attorney is attempting to add themselves and a party to the case at the same time, they may file an Appearance at the same time they complete the Add Party request; see Item 16 above.

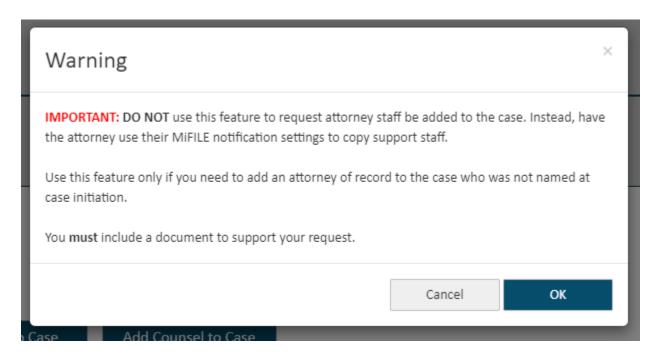
Note: Attorneys that are listed and have a corresponding email address will receive electronic service when filings are selected to be served. A connected user, however, will not receive electronic service when filings are selected to be served because they are not a service recipient on a case. If a staff person for an attorney wants to be copied on MiFILE e-mails for the attorney on whose behalf they file, the attorney they are connected to must select them for e-service using the E-Copy Service feature. See Notification Settings for details.

To begin, search for and select the case that the party intends to be added to. Select "Add Counsel to Case" button on the Case Details screen. Note: If the "File to this Case" button is selected, the "Add Counsel to Case" button will be available for selection on the filing screen. If the person logged in is not a party on the case, this button will not show for nonpublic cases.



A message will appear for review of Adding Counsel to a Case.





Review and click "Ok" to move forward or "Cancel" cancel out of the Add Counsel to Case option.

TrueFiling will display the "Add Attorney to Case" screen.

Each of the fields marked with a red asterisk (*) is mandatory and needs to be completed prior to moving off the "Add Attorney to Case" screen.



Add Attorney to Case

Parties Represented* Betty Boop - Plaintiff Olive Cyl - Defendant Attorney Information Enter a new contact Last Name* First Name* Midde Name Suffix Licensed State/Province* Bar Number* Firm/Organization Address* Is this an international address? City* State* Phone (XXXX) CXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Please select one or more parties to parties should be added BEFORE a			out the attorney be	elow. All nev
Attorney Information Enter a new contact Last Name* First Name* Middle Name Suffix Licensed State/Province* Bar Number* Firm/Organization Address* Is this an international address? Address Line 2 City* State* Phone (DOCK) XDOCK XXXXXX Email Address SMS (Text Msg) Phone (DOCK) XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Parties Represented*				
Enter a new contact Last Name* First Name* Middle Name Suffix Licensed State/Province* Bar Number* Firm/Organization Address* Is this an international address? City* Zip Code* Phone [DOX) XXXX-XXXXX Email Address SMS (Text Msg) Phone [DOX) XXXX-XXXXX Reason for Request / Comments Validation Issues None					
Last Name* First Name* Middle Name Suffix Licensed State/Province* Bar Number* Firm/Organization Address* Is this an international address? City* State* Phone (XXXX) XXXX-XXXXX Email Address SMS (Text Msg) Phone (XXXX) XXXX-XXXXX Reason for Request / Comments Validation Issues None	Attorney Information				
Licensed State/Province* Bar Number* Firm/Organization Address* Is this an international address? Address Line 2 City*	Enter a new contact				
Address* Is this an international address? Address Line 2 City* State* Zip Code* Phone (XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Last Name* First Name*	Middle Name Suffix			
Address*		Bar Number*	Firm/Organization	٦	
City* State* Zip Code* Phone (XXX) XXX-XXXX Email Address SMS (Text Msg) Phone (XXX) XXX-XXXX Reason for Request / Comments Validation Issues None	Address* Is this an internation	nal address?		7	
State* Zip Code* Phone (XXXX) XXXX-XXXXX Email Address SMS (Text Msg) Phone (XXXX) XXXX-XXXXX Reason for Request / Comments Validation Issues None					
Zip Code* Phone (XXXX) XXXX-XXXXX Email Address SMS (Text Msg) Phone (XXXX) XXXX-XXXXX Reason for Request / Comments Validation Issues None	City				
Phone (XXX) XXX-XXXX Email Address SMS (Text Msg) Phone (XXX) XXX-XXXX Reason for Request / Comments Validation Issues None					
Email Address SMS (Text Msg) Phone (XXX) XXX-XXXX Reason for Request / Comments Validation Issues None	Zip Code*				
SMS (Text Msg) Phone (XXX) XXX-XXXX Reason for Request / Comments Validation Issues None					
Reason for Request / Comments Validation Issues None	Email Address				
Validation Issues None					
None	Reason for Request / Comments				
	Validation Issues				
	None				
Save Cance					Cancel



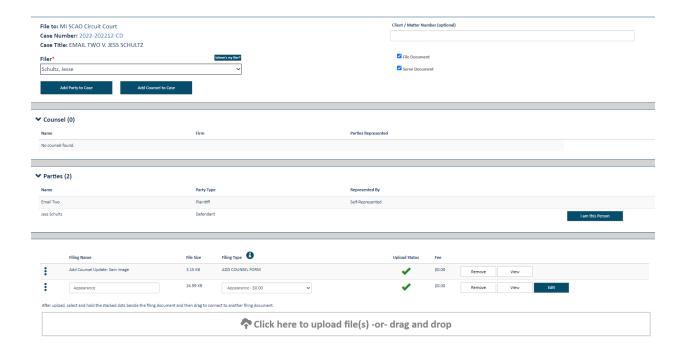
- 1) **Parties Represented**: Select the checkbox next to one or more of the parties shown to indicate who the attorney being added represents. **Note**: The parties need to be added and accepted to the case by the court before their information will display in the "**Parties Represented**" pane.
- 2) Enter a new contact: Select one of the names shown in the dropdown to automatically populate the mandatory fields on the "Add Attorney to Case" screen or select "Enter a new contact" to type in all the mandatory fields. Note: The email address and SMS (Text Msg) Phone fields will be prefilled with the user's MiFILE registration information.

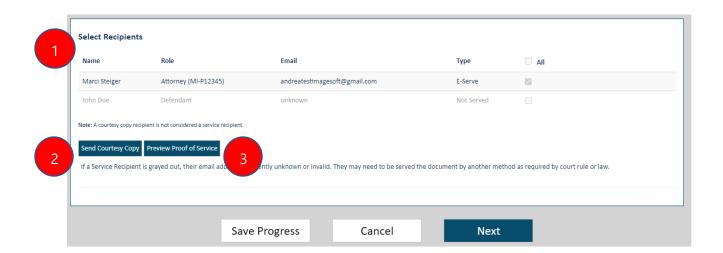
Note: Another field may display called **Enter new attorney information**: Select one of the available options to populate the applicable attorney "Licensed State/Province", "Bar Number" and "Firm/Organization" fields. This field will display if a selection is made in the "Enter a new contact" field, allowing the user to ensure the licensing state, bar number, and firm/organization were populated properly before proceeding. If there is only one licensing state and bar number associated with the contact selected, these values will automatically default in the fields.

To proceed, select the "**Save**" button. If any information is missing, the errors will be listed in the "Validation Issues" section.



After all the mandatory fields have been completed, the system will return to the filing screen. Upload the supporting documentation that corresponds with the add counsel request being submitted and select the appropriate "Filing Type" from the list in the dropdown box.





1) **Select Recipients**: This section displays the list of parties and attorneys associated with the case. All the service recipients that have associated email addresses in the list will receive electronic service of the documents being filed if the "Serve

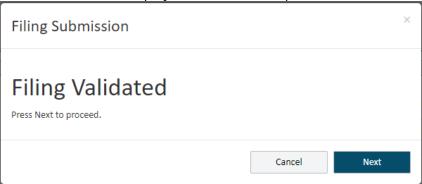


Document" checkbox is selected. Filers are unable to deselect any of the confirmed parties or attorneys when serving documents through MiFILE.

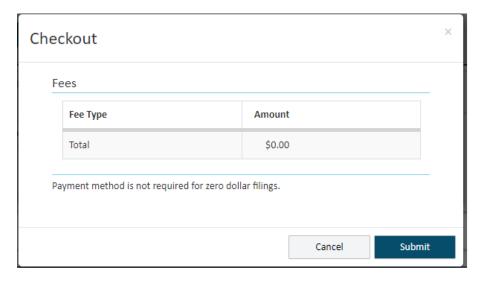
- 2) Send Courtesy Copy: If a person not shown in the list of service recipients needs to receive a copy of the document, select this button to add the person and their email address. A courtesy copy of the document will be emailed to this person; however, they will not be added to the list of service recipients and will not be shown on the electronic Proof of Service that is generated.
- 3) **Preview Proof of Service**: If this button is selected, a preview of the electronic Proof of Service will display to the user logged in and filing to the case.

To proceed, select the "**Next**" button. If any information is missing, the errors will be listed in the "Validation Issues" section.

The "Filing Submission" screen will display, select "Next" to proceed.



The "**Checkout**" screen will display. Select the appropriate credit card, "Request Fee Waiver" button, or if there are no fees associated with the filings being submitted, the "Submit" button.



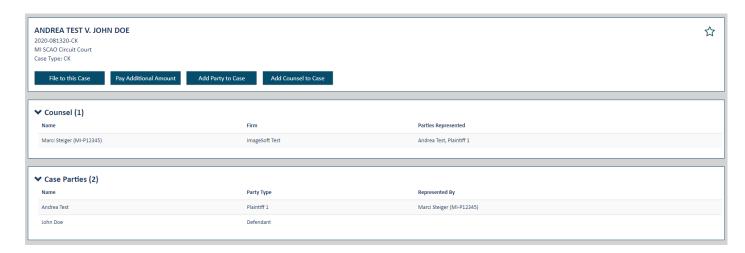


The "Submission Successful" window will display, select the "OK" button to proceed.

Submission Successful. Your submission was successful. If you selected File and Serve, a proof of service will be generated by MiFILE and filed with the court along with your submission. Only persons e-served will be named in the proof of service; persons selected to receive a courtesy copy are not included. Parties in the case who were not selected for service or who are not registered in MiFILE may need to be served the document by another method as required by court rule or law. Click OK to go the History page and view the proofs of service that have been generated by MiFILE and filed with the court.



18. Service Recipients

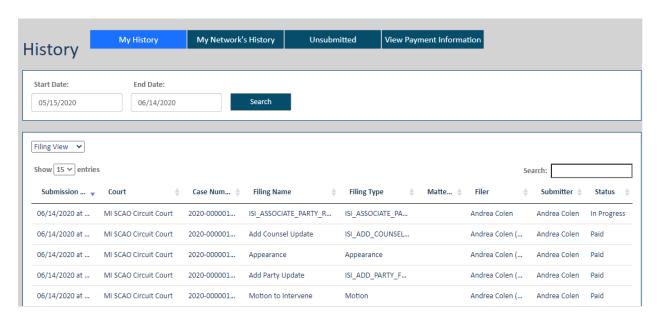


Service Recipients are individuals that have a legal interest on a given case. Any MiFILE user can request to add themselves as a service recipient if they have a legal interest in the case and are filing a document that supports that request. Examples are an attorney appearance, a motion to intervene, a third-party complaint, an acceptance of trust, or a request for service as a person interested in the case through court-ordered appointment (such as a receiver). A staff person for an attorney is not a service recipient and does not have a legal interest in the case even if they are a connected user. If a staff person for an attorney wants to be copied on MiFILE e-mails for the attorney on whose behalf they file, the attorney they are connected to must select them for e-service using the E-Copy Service feature. See Notification Settings for details.



19. Status on Add Party or Add Counsel Requests

Users may view their *add party* or *add counsel* requests and statuses on the History page in MiFILE.

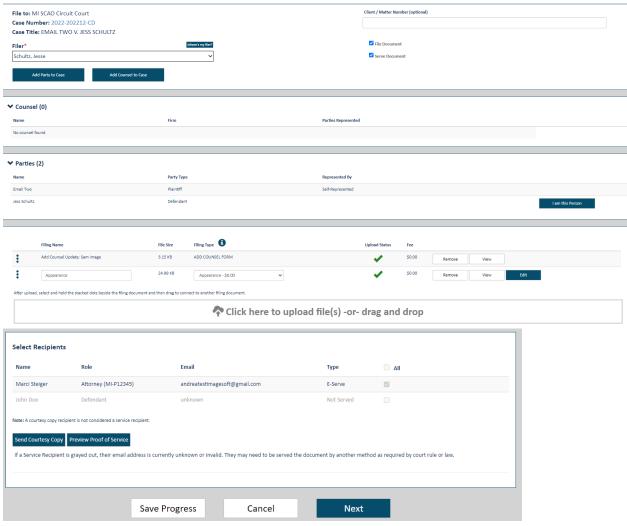




20. Marking a Bundle for Service

Whether you select "File and Serve" or "Serve" only, the ability to serve filings is on the bundle level, not on an individual document level. A bundle is one or more documents submitted or served together. Therefore, if you are submitting five documents to the court in a single bundle, the available service recipients for that bundle will be eServed all five documents.

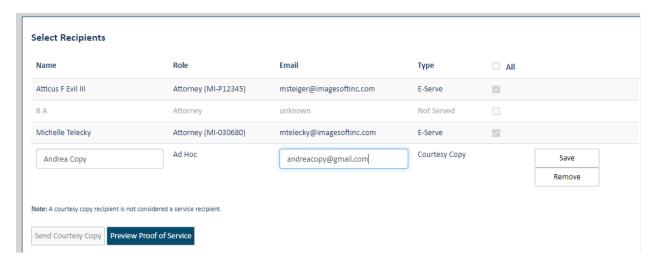
When the "Serve Document" checkbox is selected, you'll notice that the "Select Recipients" pane displays after you have uploaded a document for filing or service. As stated in item 18, only parties, attorneys, or others that have a legal interest in the case are listed as service recipients and they are preselected for service and cannot be deselected. If a service recipient is does not have an email address recorded in MiFILE, their name will be grayed-out, and documents must be served on them as otherwise required by Michigan Court Rule. If a party is represented by an attorney, the party's name will not be listed as a service recipient even though they are named in the case.



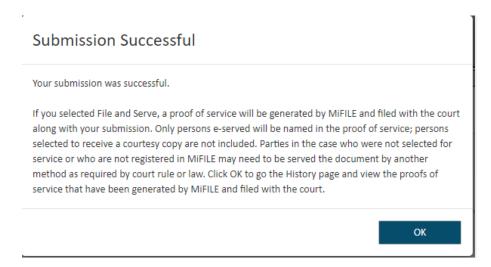


You can also add a recipient who is not a party or attorney to receive a copy of the document(s) being filed and served via the "Send Courtesy Copy" button. Any Courtesy Copy recipient is a one-time recipient and would have to be added every time you want them to receive a courtesy copy of a filed document.

Note: A courtesy copy is not legal service.

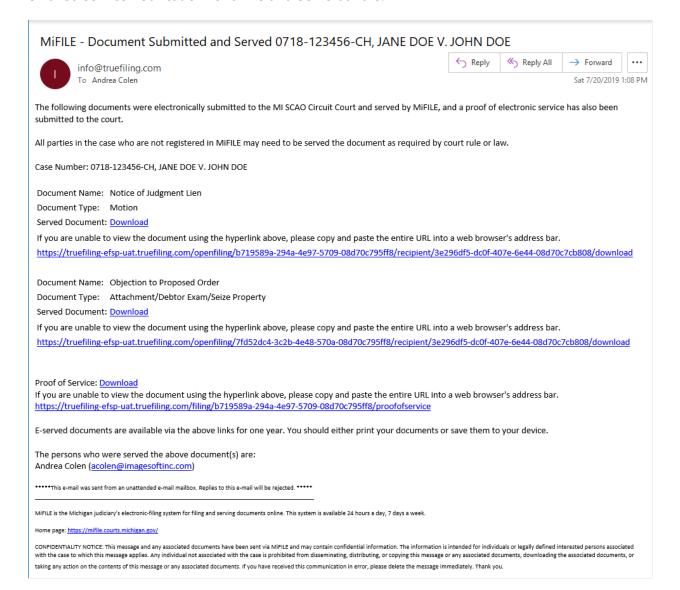


Since the proof of service states that you are declaring under penalty of perjury that the proof of service being generated by MiFILE and filed with court has been examined by you and is true, you should click the Preview Proof of Service button and review the proof of service before submitting your filing to ensure service recipients, courtesy copy recipients (if added), uploaded documents, and case information are accurate. Once a bundle is successfully submitted or served, the filer will be notified via a popup that the proof of service will be automatically generated and submitted to the court on their behalf.





Service will occur as soon as the bundle is submitted by the filer. Below is a sample of an emailed service notification for a File and Serve bundle.





If a filer wants to delay service on filings until after the court has accepted a document and the document has been stamped FILED by the court, they can do the following:

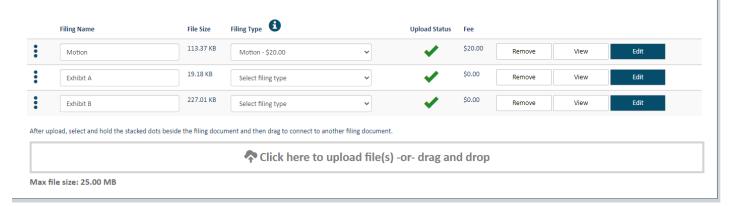
- Submit a bundle to the court without the "Serve Document" checkbox being selected.
- Wait for the court clerk to accept the documents.
- Upon receiving notification of the documents being accepted, download the FILED stamped copy of the documents.
- Upload these FILED stamped copies of the documents to a bundle via MiFILE and flag it to be e-Served but not filed with the court.
- When the Serve Document option is selected, MiFILE will generate a proof of service for the court and it will be sent to the court automatically.

Note: The "serve" only option is for formal service. Because this feature always generates and automatically files a proof of service with the court, it should not be used to share or send documents that have not been filed with the court.

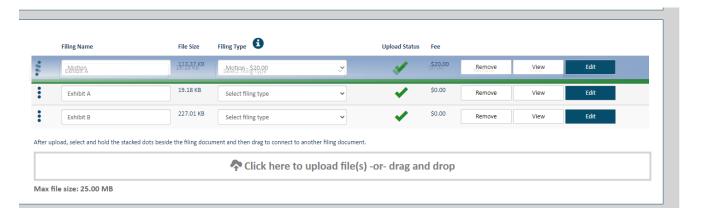


21. Connected Filings

You may be required to file documents that must be attached to one another, such as a pleading or motion (lead document) with an attachment (such as a lease or some other supporting document), or multiple files that constitute one large document that exceeded the 25MB file size. The connected filings feature is used for these purposes. Below, we uploaded three documents to simulate a three-part connected filing. It is important to name your documents in accordance with standards established by the State Court Administrative Office so that it is clear to the clerk the sequence within which they are connected and to identify whether they are attachments or multiple parts of a single document.

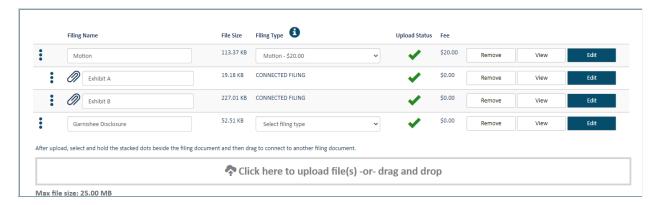


To connect documents, drag the second document (referred to as an attachment) on top of the first document (referred to as the lead document) and release it when you see the blue bar. The blue bar indicates that documents are connected. Then drag the third document up with the first two documents to connect it. The chain link icons indicate that the documents are connected. As you can see below, in this example you only specify the Filing Type for the Lead document. However, in the case of a motion and supporting brief, the connected documents would each have their own filing type.





Other documents can be added separately to the bundle and sent across with the connected filing as needed. Not all documents in a bundle must be connected, as shown below.



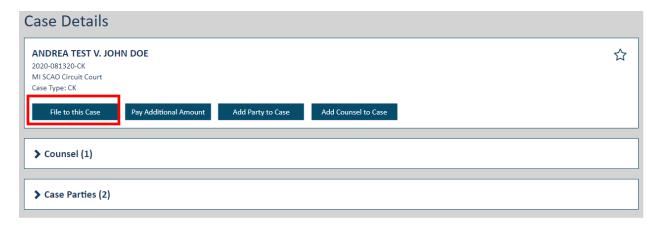
Note: Because documents cannot be separated after they are connected and submitted to the court, use this feature only when required by court rule or law to attach one document to another. Proposed orders and judgments must not be connected to other documents, such as a motion or notice. A proposed order or judgment must be filed as a separate document, as indicated MCR 2.602(B)(3), with its own filing type.



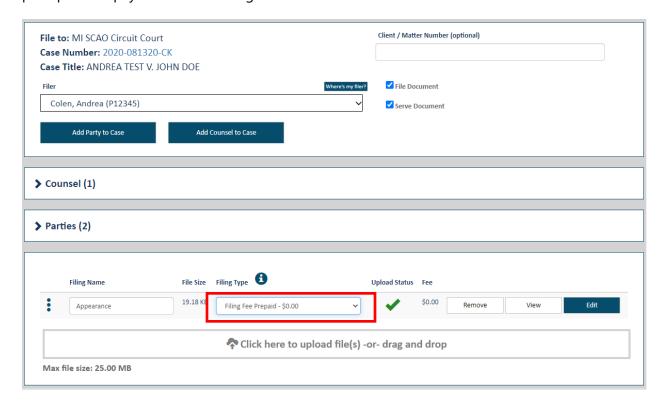
22. Prepaid Filings

A filer may have prepaid in person at the court for filings they have yet to submit. This may occur when the filer does not have a credit card to pay through MiFILE. MiFILE provides filers with a special filing type of "Filing Fee Prepaid" to indicate that the fees associated with a bundle have already been paid.

Navigate to the Case Filings page via the "File to this Case" button.



Proceed as you typically would to upload a filing and select "Filing Fee Prepaid" as the filing type. This will alert the court that the filing fee has been prepaid, and the filer will not be prompted for payment on this filing.





Note: To file into an existing case, the case number must be in MiFILE. Depending on when the court's case management system is set up to send case data to MiFILE, a filer may not be able to file documents the same day that the fees are prepaid. The filer should ask the clerk for details in this regard.



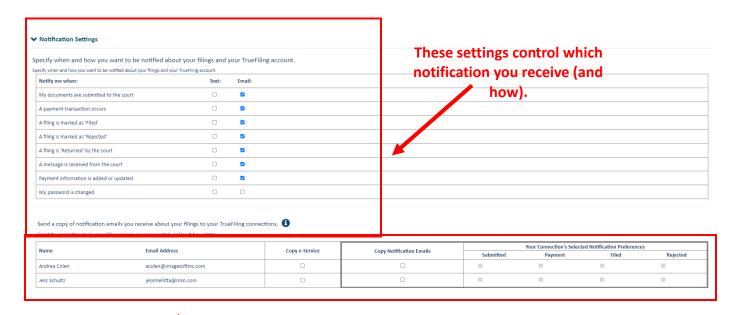
23. Notification Settings

A variety of notifications are available in MiFILE to inform filers of events related to their filings and user account. Notifications can be configured to be sent via text message, email, or both. Notifications also may optionally be shared with individuals in your Connection network

To view your notification settings, navigate to the "Settings" option in the Navigation Pane.



The notification settings pane is broken up into two sections: Your Notification Settings and Network Notification Sharing.



These settings allow you to "forward" various notifications to your Connections



Personal notifications are available via text message or email:

Specify when and how you want to be notified about your filings and your TrueFiling account. Specify when and how you want to be notified about your filings and your TrueFiling account. Notify me when: Email: My documents are submitted to the court V ✓ A payment transaction occurs **V** A filing is marked as 'Filed' A filing is marked as 'Rejected' ✓ A filing is 'Returned' by the court ✓. A message is received from the court Payment information is added or updated My password is changed ✓

The following options are available for personal notifications:

When my documents are submitted to the Court: This is sent after a bundle is sent to the court, but before the clerk staff interacts with it.

When a Payment transaction occurs: This is sent after payment for a bundle is processed (but not for \$0 bundles).

When a Filing is marked as 'Filed': This is sent after the clerk has accepted the filing and finished processing the bundle.

When a Filing is marked as 'Rejected': This is sent after the clerk has rejected the filing and finished processing the bundle.

When a Filing is 'Returned' by the court: This is sent after a clerk has returned the filing to the filer for requested updates to be made. This is not currently used in MiFILE.

When a message is received from the court: This is not currently used in MiFILE.

When payment information is added or updated: This is sent for security reasons when a change is made to payment information.

When my password is changed: This is sent for security reasons when a change is made to your account password.



Glossary of Terms

Courtesy Copy: An option that allows a filer to select an individual or entity who is not a party to the case or required by law or rule to be served to receive a copy of a document.

Bundle: A group of filings that have been submitted together in a single transaction via MiFILE.

Bundle e-Form: The electronic form displayed to clerks within OnBase that shows a list of filings in a bundle and the status of each. Documents in the bundle are accessed from this form.

Connection: A "link" between two user accounts in TrueFiling that can be initiated only by an attorney that allows for mutual access to filing history, payment methods, and notifications.

Connected Filings: Two or more documents that are attached to one another. The first document is the lead document or first part and the connected documents are attachments (such as a supporting document) or one of several parts of a document that were split into multiple documents because the document exceeded the 25MB file size limit. Connected documents are not merged into a single document.

Custom Queries: Custom queries are "saved searches" that you can easily go back and execute as needed. The custom queries available to the court are part of the solution and cannot be edited by court users.

e-Notice: For documents that are directly imported into OnBase by court staff, an electronic notice (or e-Notice) can be sent by court staff to alert case parties to a case filing.

MiFILE: The entire State of Michigan e-filing solution, consisting of the TrueFiling e-filing portal, the OnBase Filing Review system, the Cloud DMS solution, and the integrations with court CMS/EDMS systems.

OnBase: The portion of the MiFILE solution that court staff interact with; OnBase is a software product created by Hyland Software.

TrueFiling: The portion of the MiFILE solution that filers interact with on the web to submit filings to the court and make payments.

TrueFiling Filing Type: All documents entering OnBase via MiFILE or import are assigned a TrueFiling filing type. This value is used to identify the type of document coming into the system so specialized "rules" can be applied to the documents, e.g., auto-coding.